

Response of department towards the clarification sought by the companies

S.No	Name of the Company	Page & Clause No.	Existing Clause		Clarification Sought/Suggestion by Company		Response by the Department
1	IL&FS Education & Technology Services Ltd.	Page No. 7 Section 1	Laptop – 120 Wi-Fi Projector with Screen – 120 Interactive Integrated Computer cum Projector (ICP) - 30		An Interactive Integrated Computer Projector combines the utility of a Laptop / Computing System, Wi-Fi Projector with Screen, Audio System and a multimedia infotainment tool. Taking into account the utility of such device in education delivery as: a) All-in-one device, b) Compact size and easy to use device; c) Also understanding the latest trends observed in recent ICT Tenders in states like - Punjab 5 Smart Schools using ICP - Maharashtra 5000 units of ICP, - Odisha 4000 units of ICP, - Haryana 2622 units of ICP and - Himachal Pradesh 628 units of ICP (including 3050 units in Ph-II of HP ICT). We would request the department to kindly consider deploying “Interactive Integrated Computer cum Projector” as option with Laptop and Wi-Fi Projector with Screen.		Kindly refer corrigendum
2	IL&FS Education & Technology Services Ltd.	Page No. 15 Section III & Clause 3	The Supply and Installation period would be 60 days from the date of signing the contract.		We would request the department to kindly consider the Supply and Installation period to be 90 days from the date of signing the contract. Keeping in the view the bill of quantity and delivery timelines and many components has longer lead time and hence would request to revise the delivery timelines.		Please refer corrigendum
3	IL&FS Education & Technology Services Ltd.	Page No. 17 Section III & Clause 8, Section 8.1	In the event of delay in the supply and installation, specified above, the bidder shall be liable to pay a penalty @ Rs.1% of value of delayed item per week or part thereof for the delay at the respective location/site.		The liquidated damages penalties are on higher side hence we kindly requests to make the same @ Rs.0.5% of value of delayed item per week.		As per RFP
4	IL&FS Education & Technology Services Ltd.	Page No. 18 Section III & Clause 8, Section 8.2.1	SLA for each Equipment	Corresponding Penalty	The SLA penalties are on higher side and request the department to kindly consider the SLA compliance on total uptime available in the Lab on School working hours:		As per RFP
			0 to 8 Working Hours	Nil	SLA for each Equipment	Corresponding Penalty	
			More than 8 working hours & up to 24 hours	Rs. 300/- per Equipment per instance	0 to 24 School Working Hours	Nil	
			More than 24 hours & up to 48 hours	Rs. 400/- per Equipment per instance	More than 24 School working hours & up to 48 hours	Rs. 200/- per Equipment per instance	
			More than 48 hours	Rs. 500/- per Equipment per instance	More than 48 School working hours	Rs. 300/- per Equipment per instance	

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5	IL&FS Education & Technology Services Ltd.	Page No. 33 Section IV & "Interactive Integrated Computer cum Projector"	· Brightness: 3000 - ANSI Lumens. · Ports: HDMI Port	We request the department to kindly consider the following suggestions in the specifications. Brightness: 2500 ANSI Lumens Short Throw (Generally 2500 Lumens Short Throw is sufficient for Schools/Offices purpose). Ports: HDMI Port (We request the department to please remove the HDMI port, as the ICP will be ceiling mounted as per RFP)	As per RFP	
6	IL&FS Education & Technology Services Ltd.	Page No. 36. Section IV & Point 1	The bidder shall provide one month training to one teacher of each school (6 schools) who will further act as master trainer to the other teachers.	We would request the department to kindly detail out the training programme for one month. Also, we would like to suggest the department to kindly arrange for phase wise training like: - Initial 10 Days training Refresher Training for 5 Days every year.	Please refer corrigendum	
7	M Intergraph Systems	Page No. 16, Clause 3 (iv)	Supplier's factory inspection report and Quality Control Test Certificates.	What type of Quality Control Test report is to be submitted. Kindly accept ISO certificate of OEM and Vendor against the same.	Please refer corrigendum	
8	M Intergraph Systems	Page No. 16, Clause 5	The Supplier to submit insurance certificate along with delivery documents.	There is no mention of Insurance in the tender document. Kindly delete this clause	Kindly refer corrigendum	
9	M Intergraph Systems	Page No. 16, Clause 6.1	In case SPQEPMSP award the O&M of 4th & 5th year, the PBG shall be renewed till 3 months + duration of extended contract period.	Kindly note that during the O&M (A2 and A3) period- the PBG should be submitted only for the 10% of O&M/ AMC order value per year. It should not be 10% of the complete 5 year order value.	As per RFP	
10	M Intergraph Systems	Page No. 33	Integrated ICP change	Requesting you to ask for three separate line items as PC/Laptop, Interactive projector and Screen instead of Integrated ICP and remove the word " Integrated " ICP as this is proprietary item.	Kindly refer corrigendum	
11	M Intergraph Systems	Page no. 28 to 29 UPS Specifications	2 KVA & 1 KVA -OUTPUT - Voltage range 160V – 280V (full load); 120V-280V (50% load)	2 KVA & 1 KVA - meaning of (2) at OUTPUT Voltage (it is mentioned 200 VAC (2) so meaning of (2) is what)	Kindly refer corrigendum	
			Power Factor	*>0.99, >-0.95		Power factor is mentioned >0.99, >0.95 - please select any one
			800 VA UPS -			800 VA UPS -
			Overload Line mode	>200%, then mains On LED blink continuously		Overload line mode - >200%..... not required since UPS is line interactive and will be trip on double load
			Wave Form	Pure Sine Wave		Waveform - Sine wave: is not required when asking for 168 VAH (we can give but price of UPS will be very high)
Protection Feature	Battery Low/High/Bad/Loose connection/Over charge, Over load, Over Temperature, Short Circuit, Phase reverse, MCB trip, Battery Water Reminder for Battery protection, Battery Water Reminder for Battery protection.	Protection feature: Bad / Loose connection is not possible to show through any signal. Phase reverse is not required since the UPS is single phase. Battery water is not required since we will supply SMF batteries (internal)				

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12	M Intergraph Systems	Page No. 12, Clause e	The Bidder must have executed 2 (Two) similar projects of value Rs. 75 lac (each) and above in last 3 years up to 31/03/2014.	Need clarification for the term "Similar projects and request you to amend similar projects to IT Equipments projects such as Desktops/Laptops/Printers/Projectors/LED's" and UPS	As per RFP
13	M Intergraph Systems	Page No. 4 Note	EMD to be submitted through online mode only	Option for EMD payment to be made through Demand draft/ Bank Guarantee should also be there as the same practice is being followed for most of the Govt tenders.	As per RFP
14	M Intergraph Systems	Page No. 40 S.No 8	The Bidder should have a fully functional office in Chandigarh/Mohali	Request to ask for fully functional service location in Mohali/Chandigarh to provide uptime services and support to ensure meeting SLA defined in tender document	As per RFP
15	M Intergraph Systems	Page no. 36, Note : 1	He will also provide deficient electric cable, Plugs & switches and earthing arrangements, if any.	Earthing leads and earthing is not included in the scope of tender.	It was clarified that even though earthing was done it will remain the responsibility of the vendor to check its resistance and maintain it.