

ਡਾਇਰੈਕਟੋਰੇਟ ਆਫ ਸਕੂਲ ਐਜੂਕੇਸ਼ਨ (ਸੈਕੰਡਰੀ), ਪੰਜਾਬ  
ਐਟ ਪੰ.ਸ.ਸਿੱ.ਬੋਰਡ ਕੰਪਲੈਕਸ, ਫੇਜ਼-VIII, ਐਸ.ਏ.ਐਸ. ਨਗਰ।  
(ਕੋਆਰਡੀਨੇਸ਼ਨ ਸ਼ਾਖਾ)

(email. [dgsecoordination@punjabeducation.gov.in](mailto:dgsecoordination@punjabeducation.gov.in))

ਸੇਵਾ ਵਿਖੇ

1. ਸਮੂਹ ਜਿਲ੍ਹਾ ਸਿੱਖਿਆ ਅਫਸਰ (ਸੈਸਿ/ਐਸਿ), ਪੰਜਾਬ।
2. ਸਮੂਹ ਸਕੂਲ ਮੁਖੀ, ਪੰਜਾਬ।  
(ਵੈਬਸਾਈਟ ਰਾਹੀਂ)

ਮੀਮੋ ਨੰ. 450836/DPISE-Cord/12/20254439।

ਮਿਤੀ: 14/02/2025

ਵਿਸ਼ਾ:- Instruction regarding efficient and accountable  
governance.

ਹਵਾਲਾ: ਪੰਜਾਬ ਸਰਕਾਰ, ਪ੍ਰਸ਼ੋਨਲ ਵਿਭਾਗ (ਪ੍ਰਸ਼ੋਨਲ ਪਾਸਿਲੀ-2 ਸ਼ਾਖਾ) ਦਾ ਪੱਤਰ ਨੰ.  
12/06/2025-1PP2/146 ਮਿਤੀ 13.02.2025.

ਉਪਰੋਕਤ ਵਿਸ਼ੇ ਤੇ ਹਵਾਲਾ ਅਧੀਨ ਪੱਤਰ ਦੀ ਕਾਪੀ ਆਪ ਨੂੰ ਭੇਜਕੇ ਲਿਖਿਆ ਜਾਂਦਾ ਹੈ  
ਕਿ ਪੱਤਰ ਵਿੱਚ ਦਰਜ ਹਦਾਇਤਾਂ ਦੀ ਪਾਲਣਾ ਕਰਨੀ ਯਕੀਨੀ ਬਣਾਈ ਜਾਵੇ।

ਨੱਥੀ: ਉਕਤ ਅਨੁਸਾਰ

ਪਿੱ.ਅੰ. ਨੰ. ਉਕਤ / 202544392

ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋਆਰਡੀਨੇਸ਼ਨ)

ਮਿਤੀ 14/02/2025

ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆ ਨੂੰ ਯੋਗ ਕਾਰਵਾਈ ਹਿੱਤ ਭੇਜਿਆ ਜਾਂਦਾ ਹੈ:-

1. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁਖੀ, ਡੀ.ਐਸ.ਈ. (ਸੈਕੰਡਰੀ/ਐਲੀਮੈਂਟਰੀ), ਪੰਜਾਬ।
2. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁਖੀ, ਡੀ.ਜੀ.ਐਸ.ਈ. ਪੰਜਾਬ।
3. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁਖੀ, ਦ. ਐਸ.ਸੀ.ਈ.ਆਰ.ਟੀ. ਪੰਜਾਬ।

ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋਆਰਡੀਨੇਸ਼ਨ)



No. 12/06/2025-1PP2 /146  
GOVERNMENT OF PUNJAB  
DEPARTMENT OF PERSONNEL  
(PERSONNEL POLICY-2 BRANCH)

Date, Chandigarh 13<sup>th</sup> Feb, 2025

To

1. All Special Chief Secretaries,
2. All Additional Chief Secretaries.
3. All Financial Commissioners.
4. All Principal Secretaries and
5. All Administrative Secretaries to Government of Punjab.
6. Director General of Police, Punjab.
7. All Commissioners of Divisions.
8. All Commissioners of Police.
9. All Heads of the Department of the State.
10. All Deputy Commissioners
11. All Senior Superintendents of Police and
12. All Sub Divisional Magistrates in the State of Punjab.

**Subject:- Instructions regarding efficient and accountable governance.**

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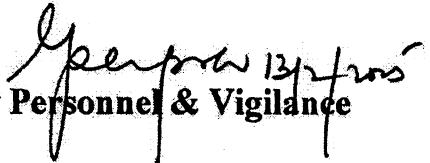
The Government remains committed to ensure full transparency, accountability and integrity in Public service delivery. As corrupt practices undermine public trust, weaken institutions and hinder national growth, in order to ensure corruption free and citizen friendly governance, I have been directed to convey to all field officers to take following stringent and effective steps, forthwith.

2. In every Public Office, it may be ensured that people do not face any kind of harassment or demand of financial considerations while interacting with the Government officials at any level. Interaction of public with the Government at all levels should be completely hassle free and public work should be done in minimum possible time in an efficient and polite manner.

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3. In order to make the officers even more responsive and accountable, feedback about each Deputy Commissioner, SSP, SDM, Tehsildar, Naib Tehsildar, SP, DSP and SHO and other field officers/officials shall be taken not only from the general public but also from the MPs and MLAs, in the State.
4. The feedback would organically lead to rewards and punishments including entries in the service records, annual appraisals or punishments by way of initiating disciplinary proceedings as the case may be.
5. All officers are therefore directed again to work harder to further ensure honest, responsive and efficient governance in the State.

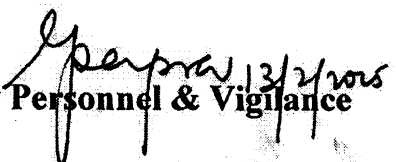
These instructions are being issued with the approval of the Competent Authority.

  
Secretary Personnel & Vigilance

Endst. No. . 12/06/2025-1PP2 /147

dated 13<sup>th</sup> Feb, 2025

A copy is forwarded to the OSD/ C.S for kind information and record.

  
Secretary Personnel & Vigilance