

ਦਫਤਰ ਡਾਇਰੈਕਟਰ ਸਿੱਖਿਆ ਵਿਭਾਗ (ਸੈ.ਸਿ., ਪੰਜਾਬ, ਐਸ.ਏ.ਐਸ ਨਗਰ।  
(ਕੋਆਰਡੀਨੇਸ਼ਨ ਸ਼ਾਖਾ)

ਸੇਵਾ ਵਿਖੇ,

1. ਸਮੂਹ ਜਿਲਾ ਸਿੱਖਿਆ ਅਫਸਰ(ਸੈ.ਸਿ/ਐ.ਸਿ),ਪੰਜਾਬ।
2. ਸਮੂਹ ਸਕੂਲ ਮੁੱਖੀ,ਪੰਜਾਬ।

ਮੀਮੇ ਨੰ. 299686 / 2024।87913 -914

ਮਿਤੀ. 31-07-2024

ਵਿਸ਼ਾ:-

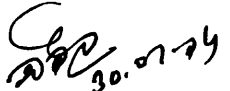
Regarding Sanchar Saathi Portal- An Integrated Citizen Centric Web Portal.

ਹਵਾਲਾ:-

ਦਫਤਰ ਵਧੀਕ ਮੁੱਖ ਸਕੱਤਰ, ਉਦਯੋਗ ਤੇ ਵਣਜ ਅਤੇ ਸੂਚਨਾ ਤਕਨਾਲੋਜੀ ਵਿਭਾਗ, ਪੰਜਾਬ ਸਰਕਾਰ  
ਦਾ ਪੱਤਰ ਨੰ. infra/DoT/2912B ਮਿਤੀ.10.07.2024 .

ਉਪਰੋਕਤ ਵਿਸ਼ੇ ਤੇ ਹਵਾਲਾ ਅਧੀਨ ਪੱਤਰ ਦੀ ਕਾਪੀ ਆਪ ਨੂੰ ਅਗਲੇਰੀ ਯੋਗ ਕਾਰਵਾਈ ਹਿਤ  
ਭੇਜੀ ਜਾਂਦੀ ਹੈ।

ਨੱਥੀ:ਉਕਤ ਅਨੁਸਾਰ


  
(ਜਸਕੀਰਤ ਕੌਰ)

ਜਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋਆਰਡੀਨੇਸ਼ਨ)

ਪਿਠ.ਅੰਕਣ ਨੰ.ਉਕਤ/ 2024।87915-918

ਮਿਤੀ. 31-07-2024

1. ਸਕੱਤਰ, ਪੰਜਾਬ ਸਕੂਲ ਸਿੱਖਿਆ ਬੋਰਡ।
2. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁੱਖੀ,ਦਫਤਰ ਡੀ.ਜੀ.ਐਸ.ਈ,ਪੰਜਾਬ।
3. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁੱਖੀ,ਦਫਤਰ ਡੀ.ਪੀ.ਆਈ(ਸੈ.ਸਿ/ਐ.ਸਿ),ਪੰਜਾਬ।
4. ਸਮੂਹ ਅਧਿਕਾਰੀ/ਸ਼ਾਖਾ ਮੁੱਖੀ, ਦਫਤਰ ਡਾਇ. ਐਸ.ਜੀ.ਈ.ਆਰ.ਟੀ, ਪੰਜਾਬ।

  
(ਜਸਕੀਰਤ ਕੌਰ)

ਜਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋਆਰਡੀਨੇਸ਼ਨ)



VWKE  
12/11/24

E-MAIL SENT TO AD-CORD.

DGSE Punjab <dgse@punjabeducation.gov.in>

AD-Cord.

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**Fwd: Sanchar Saathi Portal- An Integrated Citizen Centric Web Portal.**

1 message

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Kamal Kishor Yadav, IAS <psse@punjab.gov.in>  
To: DGSE <dgse@punjabeducation.gov.in>

Wed, Jul 10, 2024 at 4:23 PM

— Forwarded Message —

From: pblecominfra@gmail.com  
To: Kamal Kishor Yadav, IAS <psse@punjab.gov.in>  
Sent: Wed, 10 Jul 2024 15:00:08 +0530 (IST)  
Subject: Sanchar Saathi Portal- An Integrated Citizen Centric Web Portal.

Respected sir/madam


Please find the enclosed DO letter dated 10.07.24 for your reference and necessary action.

Regards  
Assistant Director (Infra)  
Department of Industries & Commerce, Punjab  
Sector-17, Chandigarh

O/o Secretary to Govt of Punjab,  
Department of School Education, Higher Education and Languages

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**2 attachments**

 **Sanchar Saathi do to Sci Edu.pdf**  
605K

 **DoT DO Sanchar Saathi.pdf**  
969K

Tejveer Singh, IAS



ਮ. ਸ. ਪੰਜ. / DO No: 10/DO.T/ 292-B  
Date: 10/7/24

ਬਾਹਿਰੀ ਮੁੱਖ ਸਕੱਤਰ, ਪੰਜਾਬ ਸਰਕਾਰ  
ਬੁਰਜ਼ੋਰ ਤੇ ਵਟਸ ਅਤੇ ਇੰਟਰਨੈੱਟ ਡਿਵੀਜ਼ਨ  
Additional Chief Secretary to Government of Punjab  
Department of Industries & Commerce  
and Information Technology

Sub: Sanchar Saathi Portal- An Integrated Citizen Centric Web Portal.

Dear Kamal,

I would like to draw your attention towards DO letter dated 28.04.24 received from Sh. Neeraj Mittal, IAS, Secretary to Govt. of India, Department of Telecommunications vide which it informed that DoT launched the Sanchar Saathi Portal ([www.sancharsaathi.gov.in](http://www.sancharsaathi.gov.in)) on May 16, 2023. This integrated citizen centric web portal provides a safe and secure digital space for telecom subscribers. This portal offers various services which are as below:-

1. **Chakshu Facility:-** Chakshu facilitates citizens to report the suspected fraud communications with the intention of defrauding telecom service users for cyber-crime, financial frauds, non-bona-fide purpose-like impersonation or any other misuse through Call, SMS or WhatsApp.
2. **TAFOP:-** Citizens may get information about the number of connections issued on their name by logging in using mobile number on Sanchar Saathi Portal.
3. **Block Lost/Stolen Mobile:-** CEIR module facilitates tracing of the lost/stolen mobile devices. This also facilitates blocking of lost/stolen mobile devices in network of all telecom operators so that lost/stolen devices cannot be used in India. If anyone tries to use the blocked mobile phone, its traceability is generated. Once mobile phone is found it may be unblocked on the portal for its normal use by the citizens.
4. **Know Your Mobile/IMEI Verification (KYM):-** Citizens through KYM, can check the validity of mobile device even before buying it. If the status of the mobile is shown as Black-listed, duplicate or already in use, buying of mobile phone may be avoided.

I shall be grateful if you would pass suitable instructions to the concerned Officials to give wide publicity of the above services available on Sanchar Saathi Portal at ground level. The successful implementation of these measures will contribute to a safer and more secure telecom environment, ensuring the protection of citizens' interests.

With best regards,

Yours sincerely,  
*(Signature)*  
(Tejveer Singh)

Sh. Kamal Kishor Yadav, IAS  
Secretary to Government of Punjab  
Department of School Education

Udyog Bhawan, 16 Himalaya Marg, Sector 17-A, Chandigarh-160017

Tel : +91 172 2704472, 2703814, Fax: +91 172 2702836, Email: [psic@punjab.gov.in](mailto:psic@punjab.gov.in)

डॉ. नीरज मिश्र, चायसे  
सचिव  
DR. NEERAJ MITTAL, IAS  
Secretary



भारत सरकार  
संचार विभाग  
सूचना विभाग  
GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS

D.O.39-1/2020-DGTHQ/3  
25<sup>th</sup> April, 2024

Dear Chief Secretary/ Administrator,

As you may be aware that the transformative potential of Mobile and Broadband technology has far reaching implications for society, Government, and Industry. In view of this, Govt. of India's vision is to enable fast track growth of digital communications infrastructure, bridge the digital divide for digital empowerment and inclusion, provide affordable and universal access to 'Broadband for All'. In this regard following is requested:

1. Direction to all concerned authorities to:
  - Grant RoW permissions within the given timelines of 60 calendar days, to ensure faster deployment of Telecom Infrastructure (OF+ Tower).
  - Ensure that the RoW charges viz. fees, restoration charges, compensation (either one-time or annually) etc. are in alignment with the Indian Telegraph RoW Rules, 2016 and subsequent amendments.
  - Make use of 'Call Before u Dig' (CBuD) Mobile app for better safety of underground utility assets.
2. Support for USOF funded Mobile Projects for quick implementation & rollout.
3. Asking all concerned department/district officers for applying for FTTH connections on Bharatnet for village level Government institutions and also for budgetary provisions for payment of monthly rental for such connections by Government Institutions.
4. To create awareness amongst the citizens about Sanchar Saathi portal of DoT (<https://sancharsaathi.gov.in>) which provides citizens centric services such as the facility for reporting (i) lost/stolen mobile phone, (ii) suspected fraud communications received through call/whatsapp call/messages to ensure better cyber security.
5. Asking concerned authorities to take necessary actions for enhancing the Digital Communication Readiness (DCR) of the State and provide inputs about same to DoT, for evaluation and measurement of Digital Communication Readiness (DCR).
6. Advisory to all concerned to refer to TEC standards (Generic requirements - GR), Interface Requirements (IR) for the telecom products and incorporation of the same in State's procurement policy to ensure cyber security in procured IT equipment/solutions.

A detailed list of pending issues/support required from your State is prepared and enclosed as annexure.

I request you to personally look into the issues and pass a direction to the concerned so that all issues are addressed on priority.

Encl: as above

Yours sincerely

  
(Neeraj Mittal)

Chief Secretaries/ Administrators of all States/ UTs

Punjab

कक्षा नं. 210, संचार भवन, 20, अशोक रोड, नई दिल्ली-110001 / Room No. 210, Sanchar Bhawan, 20, Ashoka Road, New Delhi-110001  
Ph: +91-11-23719399, Fax: +91-11-23719374, Email: [secy@telecom.gov.in](mailto:secy@telecom.gov.in)

2. The oneM2M Release 3 and Release 3 specifications have been adopted as National Standards by DoT. The important benefits of implementing oneM2M standards based solution includes interoperability of device & application, authentication & authorization of devices and Data security & Privacy. States/UTs may be requested to integrate oneM2M standards in model RFPs and ensure implementing oneM2M standards based solution. <https://tec.gov.in/standards-adoption-policy>
3. States/UTs may be advised to refer TEC standards (Generic Requirements (GR), Interface Requirements (IR)) for the telecom products and incorporate the same in their procurement Policy

#### **C. Citizen Centric Services**

Department of Telecommunications (DoT) launched Sancha Saathi portal (<https://sanchasaathi.gov.in>) on 16.05.2023 for Citizens Centric Services. This portal has two important facilities.

1. The first facility is for reporting, blocking and tracing the lost / stolen mobile handset. The portal is connected with more than 15,000 police stations and help the States / UTs police to trace and recover such mobile handsets.
2. The other facility is Chakshu (शकषु) which facilitates citizens to report fraud communication received over call, SMS or WhatsApp with the intention of defrauding like KYC expiry or update of bank account / payment wallet / SIM / gas connection / electricity connection, sextortion, impersonation as government official / relative for sending money, disconnection of all mobile numbers by Department of Telecommunications etc. DoT analyses the inputs provided by the citizens at 'Chakshu' and initiate suitable actions like re-verification of subscriber, disconnections etc., thereby, preventing cyber-crime / financial frauds.

States / UTs are requested to give publicity among the citizens.

#### **D. Issues related to LSA**

1. Convening of Regular SBC meetings
2. Introduction of skill development program in 5-G technologies, Introduction of 5-G courses in colleges

#### **E. Utilisation of BharatNet Network**

1. FTTH Connections to Govt. Institutions using BharatNet

BharatNet project is being implemented in a phased manner to provide broadband connectivity to all villages including Gram Panchayats (GPs) in the country and beyond GPs on demand basis.

Department of Telecom has given a responsibility to BSNL for utilization of BharatNet in rural and remote areas.