

Sr. No.	Tender Doc (Section & Page)	Clause	Corrigendum
1	Page Number 14 Section Number 16. Eligibility Criteria/ Document Comprising Bids:-Sr. No 09.	The bidder should have an experience of creating and implementing content with atleast one state Governments or their undertaking. The bidder should have previous experience of working with public/Government/Private Schools/Educational Institutes with their content having being installed in atleast 5,000 Schools/Educational Institutes. The bidder should have produced/developed not less than 1000 syllabus-based educational content based on the Platform(s) mentioned in the Scope of Work in the last two years , for any govt. education dept or agency . The above experience should include instructional design, content development, scriptwriting and the production of Student-Teacher Guides etc. (One sample Topic produced by the bidder should be submitted to the society in a Writeprotected Pen-Drive & DVD.	The bidder should have an experience of creating and implementing content with atleast one state Governments or State undertaking(s)/bodies . The bidder should have produced/developed not less than 800 hours of syllabus-based educational content based on the Platform(s) mentioned in the Scope of Work, for any public/Government /Private Schools/ Educational Institutes within either of the last two financial years i.e. F.Y. 2018-19 and F.Y. 2019-20). The experience should include instructional design, content development, scriptwriting and the production of Student-Teacher Guides etc. (Atleast one sample Topic produced by the bidder should be submitted to the society in a Write-protected Pen-Drive & DVD.
2	Annexure "A" Page 27 TECHNICAL SPECIFICATIONS E-content Specification: -	New Clause:	Copyright of all the content will be transferred to the Department and the Firm will be fully responsible for any and all outside claims of copyright infringement.
3	Annexure "A" Page 27 TECHNICAL SPECIFICATIONS E-content Specification: -	New Clause:	The base criteria to be followed is NCERT Guidelines issued from time to time. However, it would be imperative if the performance is made as per the latest trends in education and the guidelines of NCERT.
4	Annexure "A" Page 27 TECHNICAL SPECIFICATIONS Mobile App: -	New Clause:	The size of Mobile application in no case should be more than 35 MB at the time of downloading the app.
5	Annexure "A" Page 27 TECHNICAL SPECIFICATIONS	New Clause:	Mandatory Security audit of the Platform(s) & Mobile Applications shall be done by the Firm at its own cost.
6	40. Resolution of Disputes Page 26 Arbitratot Clause	i) DGSE shall nominate the arbitrator to settle the dispute arising out of this contract, whose decision shall be final and binding on both the parties. The cost of such arbitration shall be borne by the SP.	i) In case of all disputes or differences arising out of the contract, the matter shall be governed by Arbitration and Conciliation Act 1996, amended in the year 2015.

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7	4. Scope of Work Page 7	Approximately 700 episodes of e-Content needs to be developed/produced along with a platform to distribute this e-Content to the teachers/students of the Government Schools of Punjab. Each episode of approximately 20-30 minutes containing Punjab School Education Board syllabi-based education content with features such as (Videos, Animation Content, Stories, Quiz, Game/Puzzle, Exercise (MCQ, Fill in the Blanks, True/False etc.) & Feedback etc.) along with the Application Software Platform(s) (Mobile Application & Offline Classroom Application Software) as mentioned in the Technical Specifications (Annexure A) based on Cloud updating/downloading of the e-Content. The Bidder shall provide all services/facilities for recording/producing the lectures, including script writing, shooting, editing, conducting workshop to train Departments resource persons, graphics etc. Mobile Applications & Classroom Application Software, both shall have facility to work offline and able to download eContent and its updates through Cloud.	Approximately 700 episodes of e-Content needs to be developed/produced along with a platform to distribute this e-Content to the teachers/students of the Government Schools of Punjab. Each episode of approximately 20-30 minutes containing Punjab School Education Board syllabi-based education content with features such as (Videos, Animation Content, Stories, Quiz, Game/Puzzle, Exercise (MCQ, Fill in the Blanks, True/False etc.) & Feedback etc.) along with the Application Software Platform(s) (Mobile Application & Offline Classroom Application Software) as mentioned in the Technical Specifications (Annexure A) based on Cloud updating/downloading of the e-Content. The Bidder shall provide all services/facilities for recording/producing the lectures, including script writing, shooting, editing, conducting workshop to train Departments resource persons, graphics etc. Mobile Applications & Classroom Application Software, both shall have facility to work offline and able to download eContent and its updates through Cloud. However, Resource Persons/Manpower for Academic Support such as Script Writing/Voiceover/Video Recordings (Indoor/Outdoor) will be provided by the Department and any and all expenses for the Academic Team of the Department shall be borne by the Department.
8	4. Scope of Work Page 7	The bidder shall provide Application Platform(s) (ownership or perpetual license (without any sort of service/maintenance/subscription fee for lifetime and supportability of latest Operating Systems/Hardware for next 10 years) to unlimited use with unlimited no. of users/institutes (Govt.)) for Government Schools within 1 Month (as per SLA at Annexure - C) of the award of the Contract Period with necessary modifications as desired by the Department. The department may also ask for the demonstration of the Platform(s) already developed by the bidder.	The bidder shall provide Application Software & Mobile Application Platform(s) (Ownership (including Intellectual Rights) or Perpetual License (with White Label solution) (without any sort of service/maintenance/subscription fee for lifetime) and supportability of latest Operating Systems/Hardware for next 10 years) to unlimited use with unlimited number of users/institutes) within 1 Month (as per SLA at Annexure - C) of the award of the Contract Period with necessary modifications as & when desired by the Department. The department may also ask for the demonstration of the Platform(s) already developed by the bidder.

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9	24. Terms and Conditions for Performance Page 21	a) SP shall be responsible for providing Source file of the Episode(s) Produced & Application Software Platform(s) (Ownership with Source Code or Authentication based Perpetual License for unlimited use and for unlimited no. of Users/Institutions of Government Schools) provided Online on the Cloud and Offline in 27 Hard Disks (Write-Protected function) (22 at District Level & remaining for Head Quarter backup)	<p>a) SP shall be responsible for providing the following:</p> <p>(i) Source file of the Episode(s) Produced.</p> <p>(ii) Application Software Platform(s) & Mobile Applications (Ownership including Intellectual Rights with Source Code) or (Perpetual License with White Label Solution) and authentication based Software for unlimited use and for unlimited number of Users/Institutions. The Mobile apps shall be made available on the Department's Playstore & Apple App store. Mobile apps & Application Software shall bear the Department Logo, name & all the necessary modifications as & when required by the Department and will have no restriction on the number of users or usage.</p> <p>(iii) Application Software & Episode(s) Produced provided Online on the Cloud and Offline in 27 Hard Disks (USB 3.0) (Write-Protected function) (22 at District Level & remaining for Head Quarter backup).</p> <p>(iv) The bidder shall also support in adding new content not developed by the bidder, but recommended by the department, on the Platform(s) through the length of the contract.</p> <p>(v) The developer shall not leave any footprints on the Platform(s).</p>																																			
10	4. Scope of Work Page 7 & 8	The Bidder will deliver each recorded lecture/episode within the specified time limit according to the Project Charter and Contract, i.e. The bidder shall produce and deliver minimum of 125 episodes/Topics fully finished for the Final Approval (after providing the Platform(s)) on monthly basis after which penalty will be chargeable as per the SLA.	The Bidder will deliver each recorded lecture/episode within the specified time limit according to the Project Charter and Contract, i.e. The bidder shall produce and deliver episodes/Topics fully finished for the Final Approval (after providing the Platform(s)) on monthly basis as per Annexure 'C' after which penalty will be chargeable as per the SLA.																																			
11	Annexure "C" Page 40 Service Level Agreement & Penalty Delivery Timeline & Penalty	<table border="1"> <thead> <tr> <th colspan="3">Delivery Timeline & Penalty</th> </tr> <tr> <th>Timeline (in Months) including Holidays</th> <th>Product delivery Timeline after Award of Contract</th> <th>Penalty (in Rs)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Application Software Platform(s) to be provided as per the requirement and Specifications including its configuration with the Third-Party Cloud Service provided by the Department</td> <td>2000/- per day for non-delivery of Platform(s)</td> </tr> <tr> <td>2</td> <td>150 Episodes</td> <td rowspan="4">100/- per day per episode for Episode Production Delay beyond specified Limit.</td> </tr> <tr> <td>3</td> <td>150 Episodes</td> </tr> <tr> <td>4</td> <td>150 Episodes</td> </tr> <tr> <td>5</td> <td>150 Episodes</td> </tr> <tr> <td>6</td> <td>100 Episodes</td> <td></td> </tr> </tbody> </table>	Delivery Timeline & Penalty			Timeline (in Months) including Holidays	Product delivery Timeline after Award of Contract	Penalty (in Rs)	1	Application Software Platform(s) to be provided as per the requirement and Specifications including its configuration with the Third-Party Cloud Service provided by the Department	2000/- per day for non-delivery of Platform(s)	2	150 Episodes	100/- per day per episode for Episode Production Delay beyond specified Limit.	3	150 Episodes	4	150 Episodes	5	150 Episodes	6	100 Episodes		<table border="1"> <thead> <tr> <th colspan="3">Delivery Timeline & Penalty</th> </tr> <tr> <th>Timeline (in Months) including Holidays</th> <th>Product delivery Timeline after Award of Contract</th> <th>Penalty (in Rs)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>200 Episodes including Mobile Applications & Application Software Platform(s) to be provided as per the requirement and Specifications including its configuration with the Third-Party Cloud Service provided by the Department.</td> <td>2000/- per day for non-delivery of Platform(s) and</td> </tr> <tr> <td>2</td> <td>200 Episodes</td> <td rowspan="2">100/- per day per episode for Episode Production Delay beyond specified Limit.</td> </tr> <tr> <td>3</td> <td>300 Episodes</td> </tr> </tbody> </table>	Delivery Timeline & Penalty			Timeline (in Months) including Holidays	Product delivery Timeline after Award of Contract	Penalty (in Rs)	1	200 Episodes including Mobile Applications & Application Software Platform(s) to be provided as per the requirement and Specifications including its configuration with the Third-Party Cloud Service provided by the Department.	2000/- per day for non-delivery of Platform(s) and	2	200 Episodes	100/- per day per episode for Episode Production Delay beyond specified Limit.	3	300 Episodes
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