

**ਡਾਇਰੈਕਟਰ ਸਿੱਖਿਆ ਵਿਭਾਗ (ਸੈਸਿ), ਪੰਜਾਬ, ਐਸ.ਏ.ਐਸ. ਨਗਰ  
ਚੌਥੀ ਮੰਜਿਲ, ਈ ਬਲਾਕ, ਪੰਜਾਬ ਸਕੂਲ ਸਿੱਖਿਆ ਬੋਰਡ ਕੰਪ. ਮੋਹਾਲੀ  
(ਕੋਆਰਡੀਨੇਸ਼ਨ ਸ਼ਾਖਾ)**

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ਸੇਵਾ ਵਿਖੇ

ਸਮੂਹ ਜਿਲ੍ਹਾ ਸਿੱਖਿਆ ਅਫਸਰ (ਸੈਸਿ), ਪੰਜਾਬ।  
(ਵੈਬਸਾਈਟ ਰਾਹੀਂ)

ਮੀਮੋ ਨੰ: 15/302-2012 ਕੋ (1)/202015759

ਮਿਤੀ: 15 .01.2020

**ਵਿਸ਼ਾ: Timely Resolution of Grievances received from Defence Ex-Servicemen and Personnel of Para Military Forces.**

**ਹਵਾਲਾ: Government of Punjab, Department of Defence Services Welfare (Defence Services Welfare Branch) ਦਾ ਪੱਤਰ ਨੰ: DSWD-12/30 / 2019 -5DW/1/2752/2019 ਮਿਤੀ 12.12.2019**

ਉਪਰੋਕਤ ਵਿਸ਼ੇ ਤੇ ਹਵਾਲਾ ਅਧੀਨ ਪੱਤਰ ਦੀ ਕਾਪੀ ਆਪ ਨੂੰ ਇੰਨ ਬਿੰਨ ਪਾਲਣਾ

ਹਿੱਤ ਭੇਜੀ ਜਾਂਦੀ ਹੈ।

ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋ. ਸ਼ਾਖਾ)  
15.1.2020

ਪਿ. ਅੰ. ਨੰ: ਉਕਤ

ਮਿਤੀ. 15 .01.2020

ਉਤਾਰਾ ਹੇਠ ਲਿਖਿਆ ਨੂੰ ਸੂਚਨਾ ਅਤੇ ਯੋਗ ਕਾਰਵਾਈ ਹਿੱਤ ਭੇਜਿਆ ਜਾਂਦਾ ਹੈ:-

1. ਪੀ.ਆਰ.ਓ./ਸਕੱਤਰ ਸਕੂਲ ਸਿੱਖਿਆ, ਪੰਜਾਬ (ਸੂਚਨਾ ਹਿੱਤ)
2. ਸਮੂਹ ਅਧਿਕਾਰੀ, ਦ.ਡੀ.ਪੀ.ਆਈ. (ਸੈਸਿ), ਪੰਜਾਬ।

ਸਹਾਇਕ ਡਾਇਰੈਕਟਰ (ਕੋ. ਸ਼ਾਖਾ)  
15.1.2020

I/2752/2019

12/12/19

## Government of Punjab

## Department of Defence Services Welfare

## (Defence Services Welfare Branch)

To,

23/12/19  
 nb (g) m2 m3 m4 m5 m6 m7 m8 m9

All the Heads of the Departments,  
 Commissioners of Divisions,  
 Deputy Commissioners and SDO (Civil) in the Punjab State.

Subject: Timely Resolution of Grievances received from Defence,  
 Ex- Servicemen and Personnel of Para Military forces.

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I am directed to invite to your attention that we all know that our Armed Forces personnel serve the country in very arduous circumstances, often at the cost of their lives. Under these circumstances, it is our duty to look after them and their families. Your cooperation is solicited for issuing directions to ensure that their personnel matters are resolved expeditiously, fairly, and honourably.

It would, therefore, be appropriate that whenever any member of the Armed Forces or their family members visit any public office for some official work, they are treated with dignity and every attempt is made to address their issues on priority. This gesture will surely go a long way in keeping their morale high and they will be able to serve the nation with greater vigour and enthusiasm.

*ns*  
 Additional Secretary

A Copy of above is forwarded to All Special Chief Secretaries/Additional Chief Secretaries/ Financial Commissioners/ Principal Secretaries/ Administrative Secretaries to Government of Punjab for information and necessary action.

*ns*  
 Additional Secretary