Government of Punjab  
Department of School Education

To  
All DEOs  
All School Heads  
In the State of Punjab  
(through Website)

Memo No. 15/67-9013/2019/229565  
Dated: 01.08.2019

1.0 It has come to the notice through some School Heads that some issues relating to their school are pending either in the DEO office or in the head office.

2.0 Time and again, it has been requested to all concerned that in case of any such difficulty, the matter be immediately be taken up with the Nodal Officer of the district concerned. It may be possible that the concerned school head might have taken such problems with Nodal Officer also but the same could not be have been resolved by the Nodal Officer. Such cases may however can be reported on whatsapp group of the district concerned. Officers have been assigning responsibility to monitor the issues raised within the whatsapp groups.

3.0 All School Heads, DEOs and Nodal Officers of the district working in head office are hereby advised and requested once again to ensure that such types of problems are resolved on telephone or through discussions without any delay so that the schools do not face any problem due to non decision by the competent authority.

Secretary School Education  
Punjab

CC: All Nodal Officers to take necessary action