

Response of department towards the clarification sought by the companies:

Sr. No.	Company Name	Tender Doc (Section & Page)	Clause	Request	Response of Department
1	Infosoft Digital Design and Services Pvt Ltd 9810073756 email- san2abhatia@gmail.com Cabin # 9,SCO-41 First floor Sector-11, Panchkula	Section No. 15 Page No. 14	Request for change in Clause against Performa-I	Point No. 13. The Bidder should have a fully functional office in Punjab for last 2 years. Our Request: We request you please change the clause as we have office in Panchkula and Delhi NCR (Gurgaon). Logical Reasoning: The material which is being supplied will be having three year OEM warranty and there is no interference from bidders as being an MNC no OEM will bid the tender directly and every OEM is having vast service network available across Punjab and country. So, bidder/Authorized partner do not have any role to play in providing services during warranty period. In this background we request you to please relax this clause.	Kindly refer to corrigendum
2	Commercial Display Enterprise Business Team (M) +91-9878800694 Elante Offices Block,A501-503, 5th Floor, Plot No 178-178 A, Ind. Area ,Phase 1,Chandigarh-160002	Annexure 'A', Sr. No. 4, Page No.23	Brightness : 400 NITS or higher	These are the NITS required for outdoor installation in places like, lobby, receptions. But in case of indoor scenario like education or class room environment 300 nits is the standard brightness used per panel. Hence we request to change the brightness criteria to 300 NITS or above which is good for seamless viewing.	Clarified in the meeting
3		Annexure 'A', Sr. No. 7, Page No.23	Minimum Ports Required : Minimum: 1-USB, 2-HDMI, 1-RJ 45, 1-Component, 1-RS232, 1-VGA	RS232-This is a serial port used for controlling the displays via third party devices (switch on/off, source change etc), it should be optional as the similar functionalities can also be achieved by LAN port. So we request to make it optional with LAN port.	Kindly refer to corrigendum
4		Annexure 'A', Sr. No. 12, Page No.23	Certification : Certification: BIS,UL,FCC, ROHS certification is mandatory. Energy star certified	Request to kindly put FCC /UL /ROHS certification as optional to BIS/BEE certification.	Kindly refer to corrigendum
5	Acer India Pvt. Ltd. (M): 99888-37376	Page 13. Eligibility Criteria 15.1 (point no 9)	The Minimum annual average turnover of OEM should be Rs. 8000 Crore for last 3 years i.e FY 2015-16, 2016-17 and 2017-18 upto 31st March 2018 for Indian operation	We request you to kindly reduce the OEM turnover to 1000 Cr. Since 8000 Cr is too high for the OEM's having operations in India and many OEM's will be out from quoting the product.	Clarified in the meeting
6	Archworkx Prosys Pvt. Ltd. SCO: 3-4-5-6-7, K Area Road Dhakoli, Zirakpur (PB) M: 9872204878	Prequalification cum Technical Bid Page #2, point #10	The bidder must have executed/executing at least one order worth Rs. 1 Crore or atleast delivered 300 units in 3 orders for Govt. Sector/PSUs/ Banks/ reputed financial nstitutions/Large/corporate/MNCs/TV channels/ Education institutions in the last 3 years as on 31st March 2018.	The bidder must have executed/executing at least one order worth Rs. 1 Crore or at least 3 orders of IT Products of 1 Crore for Govt. Sector/ PSUs/ Banks/ reputed financial nstitutions/Large/corporate/MNCs/TV channels/ Education institutions in the last 3 years till date.	Kindly refer to corrigendum
7		Page #23, Sr. No. 7	Minimum Ports Required Minimum: 1-USB, 2-HDMI, 1-RJ 45, 1-Component, 1-RS232, 1-VGA	As the organization is spending so much amount, there is no point displays if it is not having inbuilt Wi-Fi for internet e-connectivity to run education online	Kindly refer to corrigendum

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8		2.2 Invitation,(e), Page No.7	The tender document is available on the Portal from start date till last date for issue of the tender document as prescribed in Document control sheet. Bidders may please note that bid document cost is to be paid online. Subsequently, bidders will be required to pay the processing fee and EMD before submitting their proposal.	It is requested to kindly consider participation by MSME registered bidders wherein the Govt. of India has exempted MSEs from payment of Earnest Money and availing tender documents free of cost. Enclosed please find the copy of Ministry of MSME Order dated 23.03.2012 for your kind perusal. This enablement can for sure increase participation from aspiring bidders like us.	Clarified in the meeting
9		3. Scope of Work, Page No.7	Punjab Edusat Society (PES) intends to procure 360 Nos of LED TVs of 49" or higher Screen size for ROTs installed in different govt. institutions of the State. It covers Supply, installation, testing and commissioning of LED display at respective site address with 3 years onsite warranty.	It is requested that the full postal site addresses along with their Pin codes be published in the corrigendum so as to assess the logistics arrangements to be made by the bidders.	Kindly refer to corrigendum
10		3. Scope of Work, Page No. 8	The bidder shall maintain the equipments during warranty period as per manufacturer's guidelines and shall use standard and genuine components for the installation or replacement.	It is requested to kindly incorporate "Bidder / OEM" in place of bidder only in this clause.	Clarified in the meeting
11		5. Validity of Bids (a), Page No.9	Bids shall remain valid for a period of 90 (Ninety) days (including holidays) from the date of opening of Commercial Bid. The DGSE cum Project Director, Punjab Edusat Society reserves the rights to reject a bid valid for a shorter period as non-responsive/invalid bid.	It is requested that the bid validity may kindly be asked for bid validity of 30 days as the prices of LEDs are \$ dependant.	Kindly refer to corrigendum
12		10. Cost of Tender Document, Page No. 10	The Bidder shall bear all costs associated with the preparation and submission of its Bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the Client and Client will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Biding process.	As submitted above It is requested to kindly consider participation by MSME registered bidders wherein the Govt. of India has exempted MSEs from payment of Earnest Money and availing tender documents free of cost. Enclosed please find the copy of Ministry of MSME Order dated 23.03.2012 for your kind perusal.	Clarified in the meeting
13		11. Earnest Money Deposit (EMD) (a), Page No. 10	The bidder shall furnish, as part of the Pre-qualification Bid cum Technical bid, an Earnest Money Deposit (EMD) as mentioned in document control sheet.	As submitted above It is requested to kindly consider participation by MSME registered bidders wherein the Govt. of India has exempted MSEs from payment of Earnest Money and availing tender documents free of cost. Enclosed please find the copy of Ministry of MSME Order dated 23.03.2012 for your kind perusal.	Clarified in the meeting

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14		11. Earnest Money Deposit (EMD) (c), Page No. 10	EMD of all unsuccessful bidders would be released by DGSE after award of contract to the successful bidder. EMD will be valid for 3 months and the same will be released to the successful bidder within 30 days after the submission of Performance Bank Guarantee (PBG) & signing of Contract, whichever is earlier.	It is requested to kindly release the EMD of unsuccessful bidders within 7 days of opening of commercial bid as the procedural delays in award of contract due to any circumstances should not become a reason for delayed release of the EMD.	Clarified in the meeting
15		15.1 Pre-Qualification cum Technical bid, (b)-4, Page No. 13	The Bidder must submit Earnest Money Deposit (EMD) as mentioned in the Document Control Sheet through e-payment mode only, failing to which the bid will be rejected.	It is requested to kindly add "The bidder must submit copy of valid MSME certificate in order to be exempted from submitting the EMD".	Clarified in the meeting
16		15.1 Pre-Qualification cum Technical bid, (b)-5, Page No. 13	The Bidder must submit Tender Cost as mentioned in the Document Control Sheet through e-payment mode only, failing to which the bid will be rejected.	It is requested to kindly add "The bidder must submit copy of valid MSME certificate in order to be exempted from submitting the payment towards cost of Tender document".	Clarified in the meeting
17		15.1 Pre-Qualification cum Technical bid, (b)-7, Page No. 14	Bidder should have been operating profitably for the last three financial years as on 31st March 2018.	It is requested to kindly seek the operations of the bidder for the last two financial years as on 31st March 2018 as our organisation has been in operation since last two financial years as on 31.03.2018.	Kindly refer to corrigendum
18		15.1 Pre-Qualification cum Technical bid, (b)-8, Page No. 14	The bidder must have an average annual turnover of Rs. 2 Crores and cumulative turnover for last 3 financial years must be 6 Crores as on 31/03/2018.	It is requested to kindly seek the average annual turnover for last 2 financial years as on 31st March 2018 as our organisation has been in operation since last two financial years as on 31.03.2018.	Clarified in the meeting
19		15.1 Pre-Qualification cum Technical bid, (b)-13, Page No. 14	The Bidder should have a fully functional office in Punjab for last 2 years.	It is requested to kindly include the following "The Bidder should have a fully functional office in Punjab / Chandigarh for last 2 years, as our office is located in Chandigarh and we are successfully catering to various customers including major Government clients in Punjab.	Kindly refer to corrigendum
20		15.1 Pre-Qualification cum Technical bid, (b)-14, Page No. 14	The Bidder must have valid PAN and TAN issued by Income Tax Authorities, India. Copy of PAN/TAN/GST & Performa 'IX'. Billing should be from Punjab office.	It is requested to kindly remove " Billing should be from Punjab Office. " as post implementation of GST the benefit of IGST & GST is respectively given in accordance with the GST norms, hence will not deprive state of any tax revenue.	Clarified in the meeting
21		15.1 Pre-Qualification cum Technical bid, (b)-15, Page No. 14	The bidder should registered with GST number and have a valid GST number. Copy of PAN/TAN/GST & Performa 'IX'. Billing should be from Punjab office.	It is requested to kindly remove " Billing should be from Punjab Office. " as post implementation of GST the benefit of IGST & GST is respectively given in accordance with the GST norms, hence will not deprive state of any tax revenue.	Clarified in the meeting

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22	Innotech Infosolutions 16 MW, 1st Floor, Industrial Area, Phase – I, Chandigarh – 160002. Tel: +91-9780010803.	17.1 Technical bid, (b)-15, Page No. 15	Technical bid would be examined by the Tender Committee on the basis of responsiveness to documents (like product literature, Compliance sheets, Data sheets, any other information) submitted as part of the technical bid	It is requested to kindly include the following "Technical bid would be examined by the Tender Committee on the basis of responsiveness to documents (like product literature, Compliance sheets, Data sheets, duly stamped and ink signed on the OEM's letter head any other information) submitted as part of the technical bid	Kindly refer to corrigendum
23		17.2 Commercial bid, (e), Page No. 15	The prices will be valid for for the whole contract durations.	It is requested to kindly exclude this clause as the contract as this is a one time supply contract and the price validity will cease on successfully completing the delivery of the orderd quantity.	Clarified in the meeting
24		17.2 Commercial bid, (g), Page No. 15	The prices will be valid for the contract period from the date of issue of work order. The bidder shall be required to provide service and support services after successful delivery and installation of LED TVs.	It is requested to remove "The prices will be valid for the contract period from the date of issue of work order." as the price validity will cease on successfully completing the delivery of the orderd quantity.	Clarified in the meeting
25		17.2 Commercial bid, (i), Page No. 15	Least cost commercial proposal will be designated as L1 for Project. In case, there are two or more bidders having the same 'L1' price in the Commercial bid(s) then the bidder with higher annual average turnover for the last 3 Financial years as on 31.03.2018 would be declared as L1.	It is requested to kindly exclude this clause as this gives an advantage to bidders with higher annual average turnover. Also there is no such mention in the GFR from GOI.	Clarified in the meeting
26		18 Signing of Contract, Page No. 16	The successful bidder(s) will sign the Contract with DGSE for the Project within 15 working days of the release of notification/Letter of Intent and submission of PBG. After signing of the Contract, no variation in or modification of the term of the Contract shall be made except by mutual written amendment signed by both the parties (i.e. Project Director cum DGSE & bidder).	It is requested to include "The contract will comprise of the terms and conditions only mentioned in this RFP and nothing else will be incorporated additionally"	Kindly refer to corrigendum
27		19 Performance Bank Guarantee (PBG), (a), Page No. 16	The successful bidder will furnish unconditional Performance Bank Guarantee within 15 working days from the notification of award, for a value equivalent to 10% of the total cost of order value.	It is requested to add the option of submitting FDR as well towards the Performance Bank Guarantee.	Clarified in the meeting
28		19 Performance Bank Guarantee (PBG), (b), Page No. 16	PBG shall remain valid for a period of 180 days beyond the date of completion of all contractual obligations of the successful bidder including warranty obligations.	It is requested to seek validity period of 30 days beyond the date of completion of all contractual obligations as this is a simple product supply and not a SI project.	Kindly refer to corrigendum

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29		22 Terms and Conditions for Performance, (a), Page No. 18	The successful bidder shall be responsible for on-site maintenance/ replacement of all equipments under the warranty period.	It is requested to include" The successful bidder / OEM shall be responsible for on-site maintenance/ replacement of all equipments under the warranty period.	Clarified in the meeting
30		22 Terms and Conditions for Performance, (d), Page No. 18	BIDDER will do preventive maintenance/health visit for upkeep and running of the infrastructure. This schedule will have to be adhered to strictly by him. Preventative maintenance include but not limited to inspection, testing, satisfactory execution of all diagnostics, cleaning and removal of dust from the interior of the hardware, and necessary repair/ replacement of the equipments.	It is requested to remove this clause as this is relevant to SI bids.	Kindly refer to corrigendum
31		22 Terms and Conditions for Performance, (e), Page No. 18	The bidder shall provide the details of support centre, engineers and other relevant of service facilities to the users at various levels.	It is requested to include " The bidder / OEM shall provide the details of support centre, engineers and other relevant of service facilities to the users at various levels.	Kindly refer to corrigendum
32		22 Terms and Conditions for Performance, (f), Page No. 18	The successful bidder must keep spare LED TVs with the same specifications as and when required. The faulty LED TVs after replacement with new one shall be the property of the firm.	It is requested to kindly mention either the %age or the quantity of spare LEDs to be maintained, which can be audited quarterly by any representative of the department if need be.	Kindly refer to corrigendum
33		22 Terms and Conditions for Performance, (h), Page No. 18	The bidder will not remove the equipment without the written permission of Punjab Edusat Society.	It is requested to kindly include written permission from the school authority also so as to facilitate timely repairs / replacement. Also a written complaint with regards to non-functioning from the school / department should not warrant such permissions.	Kindly refer to corrigendum
34		22 Terms and Conditions for Performance, (i), Page No. 18	The Selected Bidder shall be required to maintain a team of dedicated engineers.	It is requested to kindly remove this clause as this is relevant to SI bids.	Kindly refer to corrigendum

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35	CHAWLA	23 Helpdesk, Page Nos. 18 & 19	The successful bidder shall provide Helpdesk Numbers to the PES where the complaints could be logged from the different govt. institutions of the State where LED TVs to be provided. The bidder must keep a record of such complaints with details such as equipment description, date of complaint logged, visited & rectified/ replaced along with the serial numbers of the replaced parts/equipments replaced and must submit the report to the Punjab Edusat Society on monthly basis and at the end of contract.	It is requested to kindly remove this clause as this is relevant to SI bids. The complaint of LEDs will have to be logged with the toll free number of the OEM.	Kindly refer to corrigendum
36		26 Schedule of Payment, Page No. 19	100% payment will be released on successful delivery & installation of the LED TVs at FOR destinations in Punjab State.	It is requested to kindly release 95% against submission of proof of delivery and balance 5% against submission of installation reports.	Kindly refer to corrigendum
37		27 Taxes and Duties, Page No. 19	The bidder shall be entirely responsible for all taxes including GST, service tax, entry tax, duties, and license fees etc. If any, in the event of any increase or decrease of any other tax, levies, currency exchange rates etc. due to any statutory notification(s) during the term of the agreement, the consequential effect shall be to the account of the Bidder	It is requested to kindly allow the taxes to be charged on actuals at the time of delivery.	Clarified in the meeting
38		33 BIDDER's Service Support Personnel, Page No. 20	The BIDDER shall employ and deploy qualified and experienced service support personnel as per the requirements of repair & maintenance support to provide quality services under the contract.	It is requested to kindly add "The BIDDER /OEM shall employ and deploy qualified and experienced service support personnel as per the requirements of repair & maintenance support to provide quality services under the contract.	Kindly refer to corrigendum
39	CHAWLA	Eligibility criteria/ Document Comprising Bids (Section 15, Page No 14)	The bidder must have an average annual turnover of Rs 2 Crores and cumulative turnover for last 3 financial years must be 6 Corers as on 31/03/18.	The bidder must have average annual turnover of 10 Crores for last 03 years.	Clarified in the meeting
40		Eligibility criteria/ Document Comprising Bids (Section 15, Page No 14)	The bidder should have a fully functional office in Punjab for last 2 Years	The Bidder should have Office in Tricity (Chandigarh, Panchkula, Mohali) for last 05 years	Kindly refer to corrigendum
41		Performance Bank Guarantee (PBG) Section No 19 Sub col (a) page No 16	The successful Bidder will furnish unconditional Performance Bank Guarantee within 15 working days from notification of award for a value equivalent to 10% of the total cost of order Value	The performance Bank Guarantee should be 5% of the total cost of order Value for 15 months.	Clarified in the meeting

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42	DIGITAL SYSTEMS PRIVATE LIMITED SCO-175-176, SECTOR 17C CHANDIGARH	Penalty(Section no 25, Page No 19)	The Supplier ,once order is placed has to complete the Supply , Installation, commissioning and Operationalization of LED TVs with in delivery Schedule of 120 days given above . In case the suppliers fails to complete this work in specified period in the order or any extension thereof allowed by PUNJAB EDUSAT SOCIETY , bidder shall be liable to pay penalty @2% of the total order value per week of delay or part thereof upto a maximum amount of 5%of the total value after which the order is liable to be cancelled and PBG submitted with PUNJAB EDUSAT SOCIETY shall be forfeited.	The bidder should be liable to pay penalty @ 10% of the total value.	Kindly refer to corrigendum
43		Schedule Of Payment (Section 26, Page 19)	100% payment will be released on successful delivery & Installation of the LED TVs at FOR Destinations.	95% payment on Successful Delivery and 5% on successful installation and PBG submission.	Kindly refer to corrigendum
44		Pre Qualification Checklist & order in which Documents are submitted Page No 25 S.No 15	Billing should be from Punjab office	The billing should also be from Chandigarh or Tricity.	Clarified in the meeting