

**Amended Terms For Tender (REF. No. DGSE/EDUSAT/2017-18/02)**

Sr. No.	Tender Doc (Page & Section)	Existing Clause	New Clause	Justification
1	Page No. 8, 3. Scope of Work, Clause no. (ii)	The selected bidder will carry out a survey to find out the non-functional equipment and furnish the report within 05 days from the award of the Contract.	The selected bidder will carry out a survey to find out the non-functional equipment and furnish the report within <b>15</b> days from the award of the Contract.	For wider participation
2	Page No. 8, 3. Scope of Work, Clause no. (iii)	iii) After examining this report by the department, the selected bidder will be asked to repair or replace the faulty equipments at the earliest and not later than the next 15 working days.	iii) After examining this report by the department, the selected bidder will be asked to repair or replace the faulty equipments ( <b>on chargeable basis</b> ) at the earliest and not later than the next <b>25</b> working days.	For wider participation
3	Page No. 19, 23. Terms and Conditions for Performance, Clause no. (c)	If any equipment/parts damaged for any reason during the contract period, the SMP is liable to replace the same with the same or higher configuration with no extra cost. The downtime due to such components would be taken into account for calculation of SLA. All breakdown calls in Equipments/Hardware/Software installed in studios are to be resolved by SMP irrespective of reason of fault i.e. Physical & Electrical damage.	If any equipment/parts damaged <b>by the SMP</b> for any reason during the contract period, the SMP is liable to replace the same with the same or higher configuration with no extra cost. The downtime due to such components would be taken into account for calculation of SLA. All breakdown calls in Equipments/Hardware/Software installed in studios are to be resolved by SMP irrespective of reason of fault i.e. Physical & Electrical damage.	To clarify the bidders
4	Page No. 20, 23. Terms and Conditions for Performance, Clause no. (i)	Client at his own cost can move the equipment from one location to another with the help of SMP. DGSE shall bear all the charges for such shifting and the SMP should be responsible for reinstallation of hardware at new site.	Client at his own cost can move the equipment from one location to another with the help of SMP. DGSE shall bear all the charges for such shifting/ <b>reinstallation</b> and the SMP should be responsible for reinstallation of hardware at new site.	To clarify the bidders
5	Page No. 21, 26. Penalty, Clause no. {under (a)}	Repair & Maintenance period: - To be calculated as per the Service Level Agreement (SLA), attached as <b>Annexure 'C'</b> . The time of delay/ default for determination of penalty will be calculated from the time of lodgment of complaint by phone/message/e-mail/Whatsapp. The total penalty liable will be to the extent of 50% of the total contract value, after this the client reserves the right to take further actions for cancellation of contract Any penalty due during AMC period will be adjusted against the half yearly payments.	Repair & Maintenance period: - To be calculated as per the Service Level Agreement (SLA), attached as <b>Annexure 'C'</b> . The time of delay/ default for determination of penalty will be calculated from the time of lodgment of complaint by phone/message/e-mail/Whatsapp. The total penalty liable will be to the extent of <b>25%</b> of the total contract value, after this the client reserves the right to take further actions for cancellation of contract Any penalty due during AMC period will be adjusted against the <b>Four Monthly</b> payments.	For wider participation
6	Page no. 22 ,27. Liquidated Damages	The overall maximum Liquidated damages for delay in services that can be imposed on SMP shall not exceed 25% of the value of the contract value.	The overall maximum Liquidated damages for delay in services that can be imposed on SMP shall not exceed <b>20%</b> of the value of the contract value.	For wider participation
7	Page no. 42, Service Level Agreement & Penalty	Penalty amount for the equipment(s) which concludes to Total non-functioning of the Studio(s) leading to no Broadcast/ Telecast. Rs 10,000/- per day.	Penalty amount for the equipment(s) which concludes to Total non-functioning of the Studio(s) leading to no Broadcast/ Telecast <b>and also incase of delay to initiate/complete any services in stipulated time period.</b> Rs <b>5,000/-</b> per day.	For wider participation & to clarify the bidders
8	Page no.5 , Dcoumet Control Sheet	Last date and time for submission of bids - 13th November 2017 till 1700hrs Date and time of opening of Pre-Qualification cum Technical bid - 14th November 2017 at 1100hrs Date of Opening of Commercial bids - 15th November 2017 at 1100hrs	Last date and time for submission of bids - <b>27th</b> November 2017 till 1700hrs Date and time of opening of Pre-Qualification cum Technical bid - <b>28th</b> November 2017 at 1100hrs Date of Opening of Commercial bids - <b>29th</b> November 2017 at 1100hrs	For wider participation