

#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India

# **National Scholarship Portal**

**Empowering Students** 

7<sup>th</sup> July, 2017 NIC



# About Direct Benefit Transfer (DBT)

#### Introduction

Direct Benefit Transfer is a mechanism launched by Government of India to transfer financial incentives/subsidies directly to Bank Accounts of the beneficiaries identified and covered under various Government welfare schemes.

#### Need of Direct Benefit Transfer (DBT)

India is a country with a vast economically under privileged population. Providing minimum consumption entitlement to the disadvantaged at subsidized price is an extremely important step for welfare of the society. To provide equitable resources and timely delivery of benefits to this section of population Indian Government had launched a gamut of targeted subsidy schemes.

However, the benefits of subsidy schemes can only be maximized when criteria and target population for providing subsidy is clearly defined. Various researches were conducted by Government and Non-Government agencies to assess the efficacy of these subsidies and it was found that most of the subsidies were not reaching the target population but in fact were exploited by rich to fill their coffers.

To eradicate this problem and usher in transparency in providing benefits to its citizen, Government of India introduced a revolutionary mechanism of Direct Benefit Transfer (DBT) in 2013. Under DBT, the benefit/subsidy is transferred directly to the identified beneficiary Bank Account. This mechanism not only eliminates the role of intermediaries but also helps the Government to directly serve the actual beneficiaries.

Initially, DBT was rolled out for Central Sector (CS) and Centrally Sponsored Schemes (CSS). Owing to its success, in phase II, DBT was expanded to MNREGA, LPG Subsidy and Scholarships. Further, it is envisaged to bring even more citizen welfare schemes under the umbrella of DBT. One such initiative under DBT is **National Scholarship Portal (NSP 2.0)**.



# National Scholarship Portal (NSP 2.0)

The National Scholarship Portal 2.0 (NSP-2.0) is a unique and simplified platform created for students to help them avail benefits of Central Government sponsored educational scholarships in an efficient and transparent manner.

National Scholarship Portal is a paradigm shift from manual to automated process which aims to streamline the entire process from registration to disbursement, to enable students from all strata across the country to file application electronically with ease and convenience.

#### VISION

Provide one stop end-to-end paperless solution to empower all stakeholders such as students, Ministries/Departments to apply for and timely disbursal of scholarship to all eligible and genuine students.

#### **OBJECTIVES**

- Integration of all Ministry scholarship schemes on a Single Portal (NSP 2.0)
- One student One scheme to cater benefits to larger number of students.
- Simple and single application form for all schemes.
- Timely disbursal of scholarship to genuine applicants.

- > Avoid duplication in processing.
- Standardized scheme eligibility criterion for identical target groups.
- > Transparent database of students.
- Direct disbursal of scholarship to students though Direct Benefit Transfer (DBT)

NIC





# NSP 2.0 Statistics for AY 2016-17

| S. No. | Particulars   | Statistics  |
|--------|---|-------------|
| Α      | Application Submission  |             |
| A.1    | Number of Departments On-boarded                                      | 8           |
| A.2    | Number of Schemes On-boarded  | 24          |
| A.3    | Total number of Applications Received                                 | 1.20 Cr     |
| A.3    | Number of Applications with Aadhar                                    | 82%         |
| В      | Application Verification  |             |
| B.1    | Number of Applications Verified by College/Institutes                 | 1.01 Cr     |
| B.2    | Number of Applications Verified by Districts/States/ Boards           | 92.36 L     |
| С      | Total Number of Applicants considered for Merit                       | 48.73 L     |
| D      | Total Applicants to whom scholarship is disbursed                     | 45.84 L     |
| E      | Total Scholarship Amount disbursed to beneficiaries                   | 1,286.72 Cr |
| E.1    | Scholarship Amount disbursed to beneficiaries through Aadhar          | 164.44 Cr   |
| E.2    | Scholarship Amount disbursed to beneficiaries through Bank<br>Account | 1,122.27 Cr |

# **Department of School Education: Schemes**

#### **1. National Means Cum Merit Scholarship**

- Scholarship amount of Rs.6000/- per annum are awarded to selected students of class IX every year and their continuation/renewal in classes X to XII.
- Students whose parental income from all sources is not more than Rs. 1,50,000/- per annum are eligible to avail the scholarships.
- Different quota of scholarships for different States/UTs. There is reservation as per State Government norms. The selection of students for award of scholarships is made through an examination conducted by the States/UTs.
  - Students shall have minimum of 55% marks or equivalent grade in Class VII examination for appearing in selection test for award of scholarship (5 % relaxation for SC/ST).
  - At the time of selection for the award of scholarship the candidate must have scored at least 55% marks or equivalent grade in Class VIII examination (5 % relaxation for SC/ST).
  - For continuing the scholarship in class X and XII the awardees should get clear promotion from class IX to class X and from class XI to class XII in the first attempt with 55% marks (5 % relaxation for SC/ST).
- The awardees must obtain a minimum of 60 % marks in Class X (5 % relaxation for SC/ST) examination or equivalent examination for continuation of the scholarship at higher secondary stage.
- <u>Important Note</u>: Students of Class IX and X need to apply under Pre-Matric scholarship category whereas students of class XI and XII need to apply under Post-Matric scholarship category.



# **Department of School Education: Schemes**

#### 2. National Scheme for Incentive for the Girl Child for Secondary Education

- Centrally Sponsored Scheme with the objective to establish an enabling environment to reduce the drop-outs and to promote the enrolment of girl children, mainly belonging to SC/ST communities in secondary schools.
  - Scholarship amount of Rs.3,000/- is deposited in the name of eligible unmarried girls as fixed deposit on enrolment in class IX, who are entitled to withdraw it along with interest thereon on passing X Class and attaining 18 years of age.

The scheme covers

- all girls belonging to SC/ST communities who pass class VIII and
- all girls who pass VIII examination from Kasturba Gandhi Balika Vidyalayas (irrespective of whether they belong to SC/ST) and enroll in class IX in a State Government, Government-aided and Local Body schools.
- To be eligible for the benefit under the scheme, the girl should be unmarried and should be below 16 years of age on joining class IX.





#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India





### **Process for Applying Fresh Application: NSP 2.0**

- New Registration and online submission of Application form can be done through the website <u>http://www.scholarships.gov.in</u> from any internet access point.
- Click on 'New User? Register for fresh' on 'Home Page'



Students need to read the Registration Guidelines carefully.

Click on "Continue" button to proceed for registration.

to



**NSP 2.0** 

•

#### A new web page requesting to Enter the preliminary data as required for the Registration is displayed

Applicant are required to enter the following mandatory details;

- **State of Domicile**
- **Scholarship Category**
- Name of Student (as per academic records)
- Date of Birth (as per academic records) Gender
- **Mobile Number**
- **Identification Details** 
  - . Aadhar Number
    - Aadhaar Number •
    - Name as in Aadhaar
    - Aadhaar Declaration
    - **Bank Account Number** 
      - Bank Passbook copy
      - **Enrollment Id**
      - **EID Scan Copy**
- Bank IFSC Code
- Bank A/C Number •
- Bank Name •
- **Captcha Code**
- **OTP Information for first time login** ٠

|             | Fresh Student Registration F  | orm I          | For Academic Year 2017-18  |  |  |  |  |  |
|-------------|---|----------------|--|--|--|--|--|--|
| Sta         | te of Domicile *  | 5              | cholarship Category *  |  |  |  |  |  |
|             | JTTAR PRADESH 🔻   |                | Pre Matric 🔻   |  |  |  |  |  |
| Na          | me of Student *   | E              | ate of Birth (DD/MM/YYYY) *  |  |  |  |  |  |
| V           | AIBHAV TYAGI  |                | 01/01/1983   |  |  |  |  |  |
| Ge          | nder *  | N              | Nobile Number *  |  |  |  |  |  |
| I           | Male 🔹  |                | 9971845400   |  |  |  |  |  |
| Em          | ail Id  | le             | dentification Detail *   |  |  |  |  |  |
| V           | aibhavmiet@gmail.com  |                | Bank A/C Number 🔻  |  |  |  |  |  |
| Bai         | nk IFSC Code *  | E              | Bank A/C Number *  |  |  |  |  |  |
| IC          | CIC000003   |                | 13256489555  |  |  |  |  |  |
| Bai         | nk Name *   | E              | ank Address ICICI BANK LANDMARK  |  |  |  |  |  |
| IC          | CICI BANK LIMITED   | E<br>A         | BUILDING, RACE COURSE CIRCLE,<br>ALKAPURI,<br>/ADODARA.å"¬Ã¡390007â"¬Ã¡    |  |  |  |  |  |
| ** E        | Bank Passbook copy (File Type PDF & JPI   | EG, M          | axsize 200 KB) *   |  |  |  |  |  |
|             | Choose file 3868.pdf  |                |  |  |  |  |  |  |
| ** s<br>nar | Student should upload the First page of B<br>me of the applicant(either single or joint a | ank/P<br>ccoun | ostal Account Passbook with photo, In the t with his/her parents/guardian) |  |  |  |  |  |
| Aa          | dhaar Enrolment Id  | C              | ate/Time (dd/mm/yyyy hh:mm:ss)   |  |  |  |  |  |
|             |   |                | _/_/:_:_:_   |  |  |  |  |  |
| EID         | EID Scan Copy (File Type PDF & JPEG, Maxsize 200 KB)                                      |                |  |  |  |  |  |  |
|             | Choose file No file chosen  |                |  |  |  |  |  |  |
| Cap         | ptcha Code *  |                | 37:385   |  |  |  |  |  |
| 3           | 73385   |                | <b>•</b>   |  |  |  |  |  |
| Ver         | First Time Login Can Done After Entering<br>ify Mobile Number Before Submit               | OTP            | (ONE TIME PASSWORD) Send By NSP.   |  |  |  |  |  |
|             | DE  | GISTE          |  |  |  |  |  |  |
| -           |   |                |  |  |  |  |  |  |

NIC



After successfully get registration done, Applicants will get their **"Student Registration/ Application ID**"







#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India

# **Application Submission**

#### **Fresh and Renewal**





Online submission of Fresh Application form can be done through the website <u>http://www.scholarships.gov.in</u> from any internet access point.

Click on "Login to Apply" on Home Page.



**NSP 2.0** 

Through "**Student Registration ID and Date of Birth**" Applicants will be able to login into the Account

|   | UP2017180001  | 137578       |                                |   |
|---|---|--------------|--------------------------------|---|
| , |   |              |                                |   |
| R | 226482  |              | <sup>2</sup> 2 <sup>6482</sup> | 9 |
| _ | Can't Se  | ee? Click on | Refresh Button.                |   |
|   | <table-cell-columns> Login</table-cell-columns>   | New Us       | ser ? Register Here            |   |
|   | Forgot Applic     Applic | ation Id?    |                                |   |
|   | Ø Forgot Passw  | vord?        |                                |   |

Student needs to enter OTP sent by NSP on their registered mobile number

| OTP has been sent on your Registered Mobile No.<br>Please Enter 5 Digit OTP * |  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
| 10000   |  |  |  |  |  |  |  |
| 13602   |  |  |  |  |  |  |  |
| Confirm OTP Resend OTP Change Mobile Number                                   |  |  |  |  |  |  |  |
|   |  |  |  |  |  |  |  |

Click **"Change Mobile Number**" to change/update mobile number.

| Mobile | Number     | 9971845400 |
|--------|------------|------------|
|        |            |            |
|        | Update & S | Send OTP   |
|        |            |            |

On successful login students are required to change their password.

Password to be created as per the guidelines given.



#### After successful login to the portal, 'Welcome Page' is displayed.

|                     |   | $\leftrightarrow \times$ | (i) scholarships.gov.in/f  | irstLogin.action                         |   |   | Q ·  | 🖈 🛂 🖑              |
|---------------------|---|--------------------------|--|--|---|---|--|--------------------|
|                     |   |                          |  | Fri Jul 07 13:00:01 IST 2017             | Skip to main content   Screen Reader A  | Access   Sitemap   Home   A- A A+ Hindi       |  |                    |
|                     |   | ender and                | National Sch<br>Ministry Of Electronics & Inf<br>Government of India | olarship Portal<br>formation Technology, | a to as the second s | A Digital India<br>A Digital India Initiative | Welcome: VAIBHAV TY/<br>Application ID: UP2017 | AGI<br>18000137578 |
|                     |   |                          |  |  |   |   |  | rodont             |
|                     |   |                          | К  |  |   |   |  |                    |
| pplication<br>Form  |   | >                        | Cí<br>Application Form   |  | Welcome, VAIBHAV TYAGI  |   | Under  |                    |
| heck your<br>status |   |                          | Check Your Status  |  | Application ID: UP201718000137578   | Р   | rocess   |                    |
| Print your          |   | <b>&gt;</b> Pr           | int Your Application   |  | Application Not Finally Submitted   |   |  |                    |
| pplication          |   |                          | Change Password  |  |   |   |  |                    |
| Change<br>assword   | 5 |                          | <b>U</b> Logout  |  |   |   |  |                    |



A

C

P

On Clicking **"Application Form**" Icon, Applicants will be direct to the Application screen as shown

Mon Jul 10 14:29:39 IST 2017 Skip to main content | Screen Reader Access | Sitemap | Home | A- A A+ Hindi National Scholarship Portal Welcome: MOHD WASIM Ministry Of Electronics & Information Technology Application ID: AS20171800000040 Government of India A Dinital India Initiativ Registration Details  $\bowtie$ HOME State of Domicile Scholarship Category \* ASSAM Pre Matr Ø Name of Student Date of Birth Gender Religion <sup>4</sup> Application Form 15/03/1988 Male Hindu DEMO Annual Family Income \* Community/Category Father Name Mother Name # DEMO OBC DEMO 5000 Check Your Status Email Id Aadhar Numho Mohile Number Day Scholar / Hoctolor Ĥ Day Scholar Print Your Application Academic Details ٨ Present Class/Course \* Present Class Start Date Select your Institute Change Password 10/07/2013 ABDUL LATIF MEMORIAL HATILOMA HIGH SCHOOL Ċ Mode of Study Last Examination Passed Previous Passing Year Previous Class(%) \* Logout Regular/Full Time VIII 2016 80.08 **Competitive Exam Qualified** Exam Conducted By **Competitive Exam Roll No Competitive Exam Year** NMMS BIHAR 454545 2017 Admission Fee Tuition Fee (Current Year Fee Paid) \* Misc. Fee (Amount other than Admission/Tuition Fee) Basic Details Is Orphan \* Is Disabled Type of Disability % of Disability Gaurdian Name No Choose your option 0 No 7 Marital Status Parents Profession TESC Code Bank Account Number SBI0005545 656565 Un Married 7 Scavenger

NIC

The Application Form contains **three** important segments of information as mentioned:

Registration Details Academic Details Basic Details

Below fields are specifically for NMMS scholarship scheme

- Competitive Exam Qualified
- Exam Conducted By
- Competitive Exam Roll No.
- Competitive Exam Year

**Note:** Those field marked as "\*" are mandatory and compulsory required to be filled

Applicant are required to enter the following mandatory details in Applications form:

- State of Domicile
- Scholarship Category
- Name of Student
- Gender
- Mobile Number
- Date of Birth
- Aadhar Number
- Father's Name
- Mother's Name
- Religion
- Annual Family Income
- Community/Category
- Present Class course
- Class Start Date
- Mode of Study
- Previous Class course
- Previous Passing year
- Previous Class %

#### Continued...



Applicant are required to enter the following mandatory details in Applications form:

- Tuition Fee Misc. Fee
- Is Orphan
- Is Disable
- Type of Disability
- % of Disability
- Marital Status
- Parent Professional
- IFSC Code
- Bank Account Number

After all the mandatory details are filled click

Save & Continue



- On Clicking "**Save & Continue**" next page is displayed
- This Section of Application Form is also divided into **three** important segments of information as mentioned here
  - Contact Details Scheme Details Upload Documents

Those marked as **"\*"** are mandatory and are compulsory required to be filled by Applicants as mentioned below:

- State
- District
- BlockHouse Number/Street No.
- Pin code

| Mon Jul 10 14 31.55 IST 2017<br>National Scholarship Portal<br>Ministry Of Electronics & Information Technology,<br>Government of India | I BERNELLA   | Skip to main content   Screen Reader   | Access   Sitemap   Home   A A | AF Hindi<br>Welcome: MOHD WASIM<br>Application ID: AS20171800000004 |
|---|--|--|-------------------------------|---|
| ×   | Contact Details  |  |                               | Logout  |
| HOME  | State *  | District *                             | Block/Taluk                   |   |
|   | ASSAM  | CHIRANG ¥                              | Bengtol                       | Ŧ   |
|   | House No./Street No.etc *                                |  | Pincode *                     |   |
|   | 123, A, Block  |  | 545454                        |   |
| THE STREAM  | - Scheme Details   |  |                               |   |
| A   | SNO Select the Scheme t                                  | o Apply                                |                               |   |
| Your Application  | 1 ® NATIONAL MEANS CUM I                                 | IERIT SCHOLARSHIP                      |                               |   |
| nge Password  | Upload Documents   |  |                               |   |
| Ů   | (Scholarship Amount less than Rs.50000/-,<br>Institute.) | No Need to Upload any Document. Submit | Copy of the Documents in S    | chool / College /   |
| Logout  | SNO. Documents Type                                      | View Document                          | Ad                            | tion  |
|   |  | SAVE AS DRAFT FINAL SUBMIT             |                               |   |

Copyright 2017, National Scholarship Portal

Applicant can also **upload certificate** on clicking the **'Upload**' Icon on Upload Document segments.

After successfully adding all the details and uploading all the necessary required details click "**Final Submit**" for the submission of Application form

Click "**Save as Draft**" to submit the application form later.

| SNO. | Documents Type   | View Document | Action          |
|------|--|---------------|-----------------|
| 1    | Domicile Certificate   | Not Uploaded  | O Upload        |
| 2    | Student PhotoGraph   | Not Uploaded  | • Upload        |
| 3    | Institute Verification Form  | Not Uploaded  | • Upload        |
| 4    | Self Declaration of income Certificate by the Student              | Not Uploaded  | • Upload        |
| 5    | Self Declaration of minority community certificate by the Students | Not Uploaded  | • Upload        |
| 6    | Self Attested Certificate of pervious academic marksheet           | Not Uploaded  | • Upload        |
| 7    | Fee Receipt of current course year                                 | Not Uploaded  | • Upload        |
| 8    | Proof of bank account in the name of student                       | Not Uploaded  | ● Upload        |
| 9    | Scanned Copy of AAdhar Card  | Not Uploaded  | • Upload        |
|      | SAVE AS DRAFT FINAL SUBMIT   |               | Final<br>Submit |



#### Applicant can also take the print of the Application if needed

| Ministry Of Electronics & Information<br>Government of India | Ship Portal                | 1. A Marriely       | A Digital Indi              | Welcome: MOHD WASIM<br>Digital India<br>Welcome: MOHD WASIM<br>Application ID: AS2017180<br>a Initiative |
|--|----------------------------|---------------------|-----------------------------|--|
|  |                            |                     |                             |  |
| _  |                            |                     |                             |  |
| HOME   |                            | NATION              | AL SCHOLARSHIP PORTAL 2.0   |  |
|  | REGISTRATION DETAILS       |                     |                             |  |
| C  | APPLICATION ID             | AS20171800000040    | REGISTRATION DATE           | 10/07/2017   |
| Application Form   | APPLIED FOR SCHEME         | NATIONAL MEANS CUM  | MERIT SCHOLARSHIP           |  |
| ***  | STATE OF DOMICILE          | ASSAM               | SCHOLARSHIP CATEGORY        | PRE MATRIC   |
| Check Your Status  | NAME OF STUDENT            | DEMO                | DATE OF BIRTH (DD/MM/YYYY)  | 15/03/1988   |
|  | GENDER                     | MALE                | RELIGION                    | HINDU  |
| <b>e</b>   | COMMUNITY/CATEGORY         | OBC                 | FATHERS NAME                | DEMO   |
| Print Your Application                                       | MOTHERS NAME               | DEMO                | ANNUAL FAMILY INCOME        | 5000   |
| <u>م</u>   | AADHAR NUMBER              |                     | MOBILE NUMBER               | 9580802291   |
| Change Password  | EMAIL ID                   |                     | DAY SCHOLAR/HOSTELER        | DAY SCHOLAR  |
|  | ACADEMIC DETAILS           |                     |                             |  |
| Ċ  | PRESENT INSTITUTE          | ABDUL LATIF MEMORIA | L HATILOMA HIGH SCHOOL      |  |
| Logout   | PRESENT CLASS/COURSE       | IX                  | CLASS START DATE            | 10/07/2017   |
|  | MODE OF STUDY              | REGULAR/FULL TIME   | PREVIOUS CLASS/COURSE NAME  | VIII   |
|  | PREVIOUS PASSING YEAR      | 2016                | PREVIOUS CLASS(%)           | 80.0   |
|  | COMPETITIVE EXAM QUALIFIED | NMMS                | EXAM CONDUCTED BY           | BIHAR  |
|  | COMPETITIVE EXAM ROLL NO   | 454545              | COMPETITIVE EXAM YEAR       | 2017   |
|  | ADMISSION FEE              | 0                   | TUITION FEE                 | 0  |
|  | MISC FEE                   | 0                   |                             |  |
|  | BASIC DETAILS              |                     |                             |  |
|  | IS ORPHAN                  | NO                  | IS DISABLED                 | NO   |
|  | TYPE OF DISABILITY         | -                   | PERCENTAGE OF DISABILITY    | -  |
|  | MARITAL STATUS             | UN MARRIED          | PARENTS PROFESSION          | SCAVENGERS   |
|  | IF\$C CODE                 | SB100055455         | BANK ACCOUNT NUMBER         | 656565   |
|  | CONTACT DETAILS            |                     |                             |  |
|  | STATE                      | ASSAM               | DISTRICT                    | CHIRANG  |
|  | BLOCK                      | BENGTOL             |                             |  |
|  | ADDRESS                    | 123 A BLOCK         | PIN CODE                    | 545454   |
| <b>UNCK to Print</b>   |                            |                     |                             |  |
|  |                            |                     |                             |  |
| Application  | SIGNATURE O                | F CANDIDATE         | SIGNATURE OF HEAD OF SCHOOL | DL/INSTITUTE/COLLEGE WITH STAMP  |
|  |                            |                     |                             |  |
|  |                            |                     | Print                       |  |

NIC

### **Process for Applying Renewal Application: NSP 2.0**

- Online submission of Renewal Application form can be done through the website <u>http://www.scholarships.gov.in</u> in any of the internet access point.
  - Click on 'Apply for Renewal' on 'Home Page'



**NSP 2.0** 



Through "**Student Registration ID and Password**" Applicants will be able to login into the Account

| pp  | lication Id is same as I | ast year Student   |   |
|-----|--------------------------|--------------------|---|
| leg | istration Id             |                    |   |
|     |                          |                    |   |
| 2   | WB201617003878603        |                    |   |
| D   |                          |                    |   |
|     | 897933                   | 897933             | ø |
|     | Can't See? Click o       | on Refresh Button. |   |
|     | 🛹 Login                  |                    |   |
|     | Forgot Application Id?   |                    |   |
|     | Recover Password?        |                    |   |



### **Process for Applying Renewal Application: NSP 2.0**

#### After successful login to the portal, 'Welcome Page' is displayed.

|                           |  | Fri Jul 07  | 7 15:33:47 IST 2017                         |                                 | Skip to main content   Screen Reader Ac | cess   Sitemap   Home   A-                  | A A+ Hindi  |
|---------------------------|--|---|---|---------------------------------|---|---|---|
|                           | Autoreauto | National Sc<br>Ministry Of Electronics &<br>Government of India | cholarship Por<br>& Information Technology, | al al and a state               |   | Digital India<br>A Digital India Initiative | Welcome: MAMTAJ KHATUN<br>Application ID: WB201617003878603 |
|                           |  |   |   |                                 |   |   | Logout  |
|                           | Pre-   | 2<br>Filled Information   |   |                                 |   |   |   |
| Renew<br>Application      | Ap   | <b>C</b><br>oply For Renewal                                    |   | Welcome, MAMTA                  | J KHATUN                                |   | Under   |
| Check your<br>status      | Cł   | neck Your Status  |   | Application ID: WB2016170038786 | 503                                     |   | Process   |
| Print your<br>Application | Prin   | t Your Application  | Applica                                     | ion Not Finally Submitted       |   |   |   |
| Change<br>Password        | Cł   | ange Password   |   |                                 |   |   |   |
|                           |  | <b>U</b><br>Logout  |   |                                 |   |   |   |





### **Process for Applying Renewal Application: NSP 2.0**

- On Clicking on the **"Apply for Renewal**" applicants will be directed to the Renewal Application screen
- Only those details which are highlighted in white under "Fill the following Details for Renewal" section.
- After successfully providing required information click **"Final Submit**" for submission of Application
- Click **"Save as Draft**" to submit the application form later.

**Note:** Those field marked as **"\*"** are mandatory and compulsory required to be filled.

| Fri Jul 07 15:34:49 IST 20                           | 117                                     |                  | Skip to main content   Screen Reader Access | Sitemap Home   A- A A+ Hindi  |  |  |
|--|---|------------------|---|---|--|--|
| Ministry Of Electronics & Inf<br>Government of India | Dlarship Portal<br>ormation Technology, |                  | A Digital India Ini                         | Welcome: MAMTAJ KHATUN<br>India<br>Application ID: WB20161700387860<br>iative |  |  |
|  |   |                  |   | Logout  |  |  |
| 1  | Basic Details                           | RENEWAL APPLICAT | ION FOR ACADEMIC YEAR 2017-18               |   |  |  |
| e-Filled Information                                 | Renew For Scheme                        |                  |   |   |  |  |
| pply For Renewal                                     | PRE MATRIC SCHOLARSHIPS FOR MINORITY    |                  |   |   |  |  |
| ₽.   | Name of Student                         | Father Name      | Community/Category                          | Present Class/Course  |  |  |
| check Your Status                                    | MAMTAJ KHATUN                           | ALYUB LASKAR     | GENERAL                                     | X   |  |  |
|  | Present Institute                       |                  | Payment IFSC Code                           | Payment Bank A/C Number   |  |  |
| nt Your Application                                  | BARIBHANGA B CHARAN B U P               |                  | BKID0004137                                 | 413710110000372   |  |  |
| Change Password                                      | - Fill The Following Deta               | ils For Renewal  |   |   |  |  |
|  | Annual Family Income *                  | Email 1d         | Day Scholar/Hosteler *                      | Class Start Date •  |  |  |
| C  | Previous Class(%) *                     | Admission Fee *  | Tuition Fee *                               | Misc. Fee *   |  |  |
| Logout   | 0                                       | 20               | 2400  | 2400  |  |  |
|  | Upload Documents<br>SNO. Docume         | nts Type         | View Document                               | Action  |  |  |
|  |   | SAVE AS DRA      | Final Submit Exit                           |   |  |  |
|  |   |                  |   |   |  |  |



#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India







**NSP 2.0** 

### **Application Verification by Institutes: NSP 2.0**

Application Verification by Institutes can be done through the website http://www.scholarships.gov.in in any of the internet access point.

#### Click on "Institute Login" on Home Page



NIC



•

### **Application Verification by Institutes: NSP 2.0**

Through **"User Id and Password**" institute authorized user will be able to login into the Account

| sei            | Id and Password are same as last year User Id and |
|----------------|---|
| ass            | sword   |
| <del>5</del> 1 | 2017-18   |
| •              | WB-C00953   |
| D              | •••••   |
|                | 9323 g <sup>3</sup> 23 G                          |
| l              | Can't See? Click on Refresh Button.               |
|                | Login Ø Forgot Password?                          |



On Login, institute dashboard is displayed.

As a necessary first step institute user needs to update their profile.



• Institute user updates the desired information in white background.

#### Click "Final Submit" to save the changes.

| ional Scholarship Scheme × +                                |  |  |   |   |
|---|--|--|---|---|
| i localhost: 18764/IVER/instituteRegistrationUpdate         |  |  | E C Search                                    | ☆ 自 ↓                                       |
| Fri Jul 07 15:28:39 IST 2017                                |  | Change Password Skip to n  | main content   Screen Reader Access   Sitemap | Home  A- A A+ Hindi                         |
| Department of Electronics & I<br>Ministry of Communications | nformation Technology<br>& IT;Govt. of India | NAHIT HIGH SCHOOL (2017-   | 18 Session )                                  | Digital India<br>A Digital India Initiative |
|   |  | Ň  |   |   |
| Dashboard   | Institute Details                            |  |   |   |
|   | Institute Name *                             | NAHIT HIGH SCHOOL  | DISE/AISHE Code *                             | 19050810802                                 |
| Logout  | Institute Nature *                           | Government Institutes  | Board State *                                 | WEST BENGAL                                 |
|   | Board/University Name *                      | WEST BENGAL BOARD OF SECOND  | DARY EDUCATION                                |   |
|   | Course Level Offered *                       | Choose your option<br>SCHOOL I-X<br>HSC/INTERMEDIATE [12TH]/EQUIV<br>DEGREE/GRADUATE/UNDER GRADU | ALENT JATE/INTEGRATED                         |   |
|   | Institute Address *                          | WEST BENGAL  |   |   |
|   | Institute State *                            | WEST BENGAL  | Institution District *                        | DAKSHIN DINAJPUR                            |
|   | Institution Taluk/Block                      | Choose your option   | Institute Pincode *                           | 733132                                      |
|   | Institute Tin No                             |  | Institute Tan No                              |   |
|   | Registered Certificate *                     | 🔹 Upload   | uploaded file                                 |   |
|   | Contact Person Details                       |  |   |   |
|   | Name *                                       | Akhil  | Mobile No *                                   | 8512820700                                  |
|   | Phone  | 51225864545454   | E-mail *                                      | abhijeet.srivastava05@g.com                 |
|   | Bank Details                                 |  |   |   |
|   | TEC Code                                     |  | Bank Assount No                               |   |
|   | 11 50 0000                                   | SBIN001782   | Bank Account No                               | 04512452114521                              |
|   |  | Final  | Submit  |   |
|   |  |  |   |   |

#### • Update dashboard after profile update.



- Click "Add & Update Details" to perform following actions:
  - Add & Update Course Level
    Add & Update Course
    Add & Update Course Fee

| 🚯 Dashboard                           |                           |
|---------------------------------------|---------------------------|
| 🕼 Profile Edit                        | Add & Update Course Level |
| 🏦 Add & Update Details                |                           |
| ✓ Application Verification            | Add & Update Course       |
| ✓ Application Reverification          |                           |
| ✓ Application Verification (NSIGSE)   | Add & Update Fee          |
| ✔ Verified, Defective & Rejected List |                           |
| 🕞 Logout                              |                           |

| Add &   | Update | Course       |
|---------|--------|--------------|
| Level - |        | <del>`</del> |

| 🚯 Dashboard   |
|---|
| 🕼 Profile Edit  |
| 🏦 Add & Update Details                                |
| <ul> <li>Application Verification</li> </ul>          |
| <ul> <li>Application Reverification</li> </ul>        |
| <ul> <li>Application Verification (NSIGSE)</li> </ul> |
| ✓ Verified, Defective & Rejected List                 |
| 🕞 Logout  |

|                  | Offered Course Level                      |
|------------------|---|
| Course Level:: * | Choose your option v Submit Back          |
| Sr.#             | Course Level                              |
| (1)              | School I-X                                |
| (2)              | HSC/Intermediate [12th]/Equivalent        |
| (3)              | Degree/Graduate/Under Graduate/Integrated |
| (4)              | Postgraduation                            |
| (5)              | Doctorate/M.Phil/P.H.D                    |
| (6)              | Certificate                               |
| (7)              | Polytechnic                               |
| (8)              | Diploma(Other than Polytechnic)           |
| (9)              | LTJ                                       |
| (10)             | PG Diploma                                |

#### Add & Update Course----→

| 🕼 Profile Edit                        |
|---------------------------------------|
| 🏦 Add & Update Details                |
| ✓ Application Verification            |
| ✓ Application Reverification          |
| ✓ Application Verification (NSIGSE)   |
| ✓ Verified, Defective & Rejected List |
| 🕞 Logout                              |

|                       | Offered Course   |          |  |  |  |
|-----------------------|--|----------|--|--|--|
| Course Level: * I.T.I |  |          |  |  |  |
| Sr.#                  | Course   | Duration |  |  |  |
| (1)                   | POST GRADUATE DIPLOMA(PLASTIC MOLD DESIGN (PD PMD))            | 2        |  |  |  |
| (2)                   | DIPLOMA (PLASTIC TECHNOLOGY(DPT))-2 YEARS                      | 2        |  |  |  |
| (3)                   | POST GRADUATE DIPLOMA(PLASTIC PROCESSING AND TESTING (PGDPPT)) | 2        |  |  |  |
| (4)                   | DOCTOR OF LAWS(LAW)  | 7        |  |  |  |
| (5)                   | A LEVEL(A LEVEL ADV. DIPLOMA COMPUTER)                         | 1        |  |  |  |
| (6)                   | I.T.I(AGRO PROCESSING)   | 2        |  |  |  |
|                       |  |          |  |  |  |

#### Add & Update Course Fee-----→

| <b>£</b> | Dashboard                           |
|----------|-------------------------------------|
| Ø        | Profile Edit                        |
| 1        | Add & Update Details                |
| •        | Application Verification            |
| •        | Application Reverification          |
| •        | Application Verification (NSIGSE)   |
| •        | Verified, Defective & Rejected List |
| •        | Logout                              |

|                          |  | Offered Course Fee                            |   |                                     |                            |
|--------------------------|--|---|---|-------------------------------------|----------------------------|
| Course :: *              | I.T.I(APPLIANCE  | S MECHANIC)                                   |   |                                     |                            |
| Admission Fee :: * 50000 |  |   |   |                                     |                            |
| Tuition Fee:: * 15000    |  |   |   |                                     |                            |
| Others Fee::             | 5000   |   |   |                                     |                            |
|                          |  | Submit Back                                   |   |                                     |                            |
| Sr.#                     | Course   | Submit Back Admission Fee                     | Tuition Fee                             | Other Fee                           | Action                     |
| Sr.#                     | Course POST GRADUATE DIPLOMA(PLASTIC MOLD DESIGN   | Submit Back Admission Fee (PD PMD)) 1000      | Tuition Fee                             | Other Fee                           | Action                     |
| (1)<br>(2)               | Course           POST GRADUATE DIPLOMA(PLASTIC MOLD DESIGN           DOCTOR OF LAWS(LAW) | Submit Back Admission Fee (PD PMD)) 1000 1500 | Tuition Fee           100           500 | Other Fee           10           50 | Action<br>Delete<br>Delete |

- Click **"Application Verification**" to verify applications.
- Applications to be verified can be searched:
  - Couse wiseScheme wiseCategory wiseAll of the three
- To view detailed application click on **"View Detail**" button.



• Click **"Verify**" button to verify the application.

In case of any discrepancy user can mark the application as **Defective/ Rejected** by

providing appropriate remarks.

| 17 14:37:26 IST 2017   |  |   | Change Password<br>Skip to main conte   | ent   Screen Reader Access      | Sitemap   Home   A  | - A A+ Hindi                            |  |
|--|--|---|---|---------------------------------|---------------------|---|--|
| ational Sch<br>apartment of Electronics &<br>inistry of Communications | Information Technology<br>& IT, Govt. of India | to the local states                                     |   | Part of the                     | A Dig               | Pigitel India<br>gital India Initiative |  |
|  |  | NAHIT HIGH S  | SCHOOL ( 2017-18                        | Session )                       |                     |   |  |
|  |  |   |   |                                 |                     |   |  |
|  | Registration Details                           |   |   |                                 |                     |   |  |
|  | Application Id                                 | TN201617010057842                                       | 2                                       | Form Submission date            |                     | 14/11/2016                              |  |
|  | Applied for Scheme                             | NATIONAL MEANS CU                                       | JM MERIT SCHOLARS                       | HIP                             |                     |   |  |
|  | State of Domicile                              | TAMIL NADU  |   | Scholarship Category            |                     | Post Matric                             |  |
|  | Name of Student                                | E.RAVIKUMAR   |   | Date of Birth (DD/MM/YY)        | m                   | 24/10/1999                              |  |
|  | Gender   | Male  |   | Religion                        |                     | Hindu                                   |  |
|  | Community/Category                             | GENERAL   |   | Fathers Name                    |                     | EZHUMALAI.N                             |  |
|  | Mothers Name                                   | JAMUNA.E  |   | Annual Family Income            |                     | 72000                                   |  |
|  | Aadhar Number                                  | xxxxxxx1818   |   | Mobile Number                   |                     | 9994692150                              |  |
|  | Email Id                                       | ravielumalai24@gmail                                    | l.com                                   | Day Scholar/Hosteler            |                     | Hosteler                                |  |
|  | Academic Details                               |   |   |                                 |                     |   |  |
|  | Present Institute                              | NAHIT HIGH SCHOOL                                       |   |                                 |                     |   |  |
|  | Present Class/Course                           | BACHELOR OF TECHNOLO<br>ENGINEERING (AUE))              | GY(AUTOMOBILE                           | Class Start Date                | 30/07/2016          |   |  |
|  | Present Year                                   | 1   |   | Mode of Study                   | Regular/Full Time   |   |  |
|  | Previous board/university<br>Name              | DIRECTORATE OF COLLEC                                   | SIATE EDUCATION CH                      | ENNAI                           |                     |   |  |
|  | Previous Class/Course<br>Name                  |   |   | Previous Passing<br>Year        | 2016                |   |  |
|  | Previous Class(%)                              | 93.3  |   | 10th Class Roll<br>No.          | 3030724             |   |  |
|  | 10th Class Passing Year                        | 2014  |   | 10th Class Board<br>Name        | DIRECTORATE OF      | F COLLEGIATE                            |  |
|  | 12th Class Roll No.                            | 583213  |   | 12th Class<br>Passing Year      | 2016                |   |  |
|  | 12t Class Board Name                           | DIRECTORATE OF COLLEG                                   | SIATE EDUCATION CH                      | ENNAI                           |                     |   |  |
|  | Admission Fees<br>Other Lump Sum               | 300<br>30140  |   | Tuition Fees                    | 0                   |   |  |
|  | Basic Dotails                                  |   |   |                                 |                     |   |  |
|  | Is Orphan                                      | NO  | Is Disa                                 | bled                            |                     | NO                                      |  |
|  | J coprime                                      |   |   | noo                             |                     |   |  |
|  | Marital Status                                 | -<br>Un Married   | Percent                                 | Profession                      |                     | Others                                  |  |
|  | IFSC Code                                      | IDIBxxxxx28   | Bank Ac                                 | count Number                    |                     |   |  |
|  | Contact Details                                |   |   |                                 |                     |   |  |
|  | State  | TAMIL NADU  |   |                                 | District            | VILLUPURAM                              |  |
|  | Block<br>House No (Street No etc.              | Vanur   |   |                                 | PAM Din Code        | 605104                                  |  |
|  | SNO.   | Documents Type  | CC - CHINNA MUDALIY                     | STANAD PROT TARUPI              | Pin Gode            | View Document                           |  |
|  | ** For Total S                                 | Scholarship Amount more                                 | e than Rs. 50000/                       | - document uploadir             | ng is required.     |   |  |
|  | ** Note :- In e<br>the institute i             | case of Ministry of Labou<br>has to retain a copy of th | ur Scheme for Chi<br>e ID card of the p | Idren of Beedi/Cine/<br>arents. | LDSM workers ,      |   |  |
|  |  |   | Please Provide Ap                       | propriate Remark                |                     |   |  |
|  |  | Remark :  | (Max Length : 24                        | 0 Character)                    |                     | Lie.                                    |  |
|  |  | All the docu  | uments for the sche                     | me are verified and co          | py are kept under i | my custody.                             |  |
|  |  |   |   | Verify Reject                   |                     |   |  |
|  |  |   |   |                                 |                     |   |  |



Click "Verified, Defective & Rejected List".

> • Verified Application List to view verified applications.

**Defective Application List** to view defective applications.

• **Rejected Application List** to view rejected applications.

| Fri Jul 07 15  | 32:46 IST 2017  | Change Password         | Skip to main content   Screen Reader Ac                              | cess   Sitemap   Home   A- A A+ Hindi       |  |
|--|---|-------------------------|--|---|--|
| Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Marine<br>Ma | ational Scholarship Portal<br>partment of Electronics & Information Technology<br>istry of Communications & IT,Govt. of India | NAHIT HIGH SCHOO        | L (2017-18 Session )   | ADigital India<br>ADigital India Initiative |  |
| <ul> <li>Bashboard</li> <li>Profile Edit</li> <li>Add &amp; Update Details</li> <li>Application Verification</li> <li>Application Reverification</li> <li>Application Verification</li> <li>Application Verification (NSIGSE)</li> </ul>   |   | Verif<br>Defec<br>Rejec | ied Application List<br>ted Application List<br>ted Application List |   |  |
| <ul> <li>✓ Verified, Defective &amp; Rejected List</li> <li>G Logout</li> </ul>  |   |                         |  |   |  |



#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India









### **Application Verification by District: NSP 2.0**

Application Verification by District can be done through the website http://www.scholarships.gov.in in any of the internet access point.

#### Click on "District Login" on Home Page.





#### National Scholarship Portal

Department of Electronics & Information Technology Ministry of Communications & IT,Govt. of India

# **Ministry Complaint Redressal** (MCR) Module





For logging complaint regarding administrative and technical/functional issues of NSP 2.0 can be done through the home page of NSP portal by accessing <u>http://www.scholarships.gov.in</u> URL.

#### Click on "Complaints Tab – Register Complaint" on Home Page.



( ischolarships.gov.in/com

On Clicking "**Register Complaint**" applicants /institutes will be direct to complaint/feedback page.

Applicant/Institute need to provide the required information in the parameters on the page.

Click **"Submit**" to post the complaint.

| laintsPage |   | C Search                                    | ☆自 ∔ ☆ ♡ @ * - Ξ           |
|------------|---|---|----------------------------|
|            | Fri Jul 07 14:21:48 IST 2017  | For Academic Year 2017-18   Home   A- A A+  | Hindi                      |
|            | Mational Scholarship Portal<br>Ministry of Electronics & Information Technology,<br>Government of India |   | lodig<br>angener<br>Jaffve |
|            | Home About Us Complaints - Services - FAC   | Mail us Search                              | ٩                          |
|            | 🛃 New User? Register 🔍 Login to Apply 🔃 Apply for Renev   | val   |                            |
|            |   |   |                            |
|            | 오 Complaints/Feedback   |   |                            |
|            | Students please provide Application Id  |   |                            |
|            | Institutions please provide Institution Login ID  |   |                            |
|            | If you are not a registered Applicant/Institute, fill Mobile number as                                  | your Application/institute ID               |                            |
|            | Applicant Type  | Complaint For                               |                            |
|            | Student V   | Fresh Application                           |                            |
|            | Application/Institute Login ID  | Name  |                            |
|            | TEST1718000002356   | Test user                                   |                            |
|            | Email   | Mobile Number                               |                            |
|            | test@test.com   | 9999888866                                  |                            |
|            | State of Domicile   | Ministry Name                               |                            |
|            | UTTAR PRADESH v   | Department of School Education & Literacy v |                            |
|            | Scheme  | Complaint Category                          |                            |
|            | NATIONAL MEANS CUM MERIT SCHOLARSHIP  | Administrative (Ministry)                   |                            |
|            | Complaint Sub Category  |   |                            |
|            |   |   |                            |
|            | Complaint Description text.   | characters remaining                        |                            |
|            |   |   |                            |
|            |   |   |                            |
|            |   |   |                            |
|            |   |   |                            |
|            | Captcha Code  | 022117                                      |                            |
|            | <sup>83</sup> 3117 <b>(3</b>  | 000117                                      |                            |
|            | a colomic   | M Cancel                                    |                            |
|            |   | A conde                                     |                            |



To check and resolve the complaints received from students/institutes ministry user needs to login in MSP MCR portal by accessing <u>http://www.scholarships.gov.in/mcr</u> URL.

| 😧 🛈 🔏 scholarships.gov.in/mcr/   |          | C Search | ☆自 | ∔ â | ® ≉ - | ≡ |
|--|----------|----------|----|-----|-------|---|
| Ministry Of Electronics & Information Technology,<br>Government of India |          |          |    |     |       |   |
|  |          |          |    |     |       |   |
|  |          |          |    |     |       |   |
|  |          | _        |    |     |       |   |
|  |          |          |    |     |       |   |
|  | username |          |    |     |       |   |
|  | password |          |    |     |       |   |
|  | LOGIN    |          |    |     |       |   |
|  |          | •        |    |     |       |   |
|  |          |          |    |     |       |   |
|  |          |          |    |     |       |   |



After login ministry user is directed to their "**Complaint Dashboard**".

On dashboard user can view the consolidated number of **"Complaint Received"** and **"Complaints Resolved"** by user.

Ministry user can also view complaints received separately from **"Students**" and **"Institutes**" through below links:

- Pending Complaints (Student)
- Pending Complaints (Institute)
- Resolved Complaints (Student)
- Resolved Complaints (Institute)

| nitoring System<br>a(NSP 2.0)<br>Welcome - MOMAMCR (Ministry of Minority Affairs )<br>Mumber of Complaints Pending : 6<br>wints (Institute)<br>wints (Student)<br>aints (Student)<br>aints (Institute) | <b>x.in</b> /mcr/login | C Q Search                                       | ☆ 自 ↓ ⋒ ♥ |
|--|------------------------|--|-----------|
| Welcome - MOMAMCR (Ministry of Minority Affairs) ts (Student) ts (Institute) nts (Student) uts (Institute) uts (Institute)   | toring System          |  |           |
| Welcome - MOMAMCR (Ministry of Minority Affairs) ints (Student) ints (Institute) ints (Student) ints (Institute) ints (Institute)  | rtal (NSP 2.0)         |  |           |
| inits (Student)<br>inits (Institute)<br>laints (Student)<br>laints (Institute)<br>laints (Institute)   |                        | Welcome - MOMAMCR (Ministry of Minority Affairs) | _         |
| innts (Institute) aints (Student) aints (Institute)  | sints (Student)        | X Number of Complaints Pending : 6               |           |
| aints (Student)<br>aints (Institute)   | ints (Institute)       | ✓ Number of Complaints Resolved : 0              |           |
| nts (Institute)  | ints (Student)         |  |           |
|  | nts (Institute)        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        |  |           |
|  |                        | Copyright © NSP 2.0                              |           |

On clicking **"Pending Complaints**" ministry user is directed to "New Complaint Listing".

On this page ministry user can view the brief complaint and revert back with the resolution of the complaint.

Click "**Reply**" button to revert with the solution of the issue/complaint.

|   |                   | _                   |                        | _             |  |                                    | _                |
|---|-------------------|---------------------|------------------------|---------------|--|------------------------------------|------------------|
| <b>cholarships.gov.in</b> /mcr/newComplaintsPage                      |                   |                     |                        |               | C Q Search   | ☆ 自 ↓ 合 ▽ 級 考                      | 8   •   <b>=</b> |
| Complaints Monitoring System<br>National Scholarship Portal (NSP 2.0) |                   |                     |                        |               |  |                                    |                  |
| 🐐 Home  |                   |                     |                        |               | New Complaints (Student)   |                                    |                  |
| Pending Complaints (Student)  | Application ID    | Scholarship<br>Type | Applicant Name         | State<br>Name | Scheme Name  | Complaint                          | Action           |
| <ul> <li>Pending Complaints (Institute)</li> </ul>                    | RJ201617002983032 | Fresh               | SHAHRUKH               | RAJASTHAN     | PRE MATRIC SCHOLARSHIPS FOR MINORITY                                     | We have check my scholarship st    | Reply            |
| Resolved Complaints (Student)   | KL201617000975323 | Fresh               | ABOOBACKER<br>MUNAWIR  | KERALA        | POST MATRIC SCHOLARSHIP SCHEMES MINORITIES CS                            | Sir, I have applied for post matri | Reply            |
| Resolved Complaints (Institute)                                       | KA201617003331908 | Renewal             | Nisha Jain             | KARNATAKA     | MERIT-CUM-MEANS SCHOLARSHIP FOR PROFESSIONAL AND TECHNICAL<br>COURSES CS | I am not able to login to renewal  | Reply            |
| 🖞 Logout  | RJ201617008196264 | Fresh               | AASHISH D<br>PONNACHAN | RAJASTHAN     | POST MATRIC SCHOLARSHIP SCHEMES MINORITIES CS                            | I have not received scholarship    | Reply            |
|   | NL201516002958635 | R                   | WOTHUNGO C KIKON       | NAGALAND      | MERIT-CUM-MEANS SCHOLARSHIP FOR PROFESSIONAL AND TECHNICAL COURSES CS    | Dear Sir/mam I would like to ma    | Reply            |
|   | JH201617012836497 | F                   | ABDUL MOHEET           | JHARKHAND     | MERIT-CUM-MEANS SCHOLARSHIP FOR PROFESSIONAL AND TECHNICAL COURSES CS    | I, ABDUL MOHEET, bearing applic    | Reply            |
|   |                   |                     |                        |               | Click<br>bu  | Reply<br>tton                      |                  |
|   |                   |                     | Сор                    | yright © NSP  | 2.0  |                                    |                  |



On clicking "**Reply**" button ministry user is directed to complaint reply page.

Ministry user can provide the detailed resolution of the issue/complaint in the text box provided.

Click "**Reply**" button to send the resolution to sender.

| (cholarships.gov.in/mcr/freshNewCompStul   | Rep  | C Q Search 🗘 🖨 🛡 🍇   | ≉ •   ≣ |
|--|--|--|---------|
| Complaints Monitoring<br>National Scholarship Portal (NSP 2.0)                             | g System   |  |         |
| # Home   | Pendin   | g Complaints for Students  |         |
| Pending Complaints (Student) Pending Complaints (Institute) Pending Complaints (Institute) | Application ID<br>KL201617000975323  | Applicant Name<br>ABOOBACKER MUNAWIR   |         |
| <ul> <li>Resolved Complaints (Student)</li> <li>Resolved Complaints (Institute)</li> </ul> | Applicant Domicile State<br>KERALA   | Nobile Number<br>994770916   |         |
| O Logout   | Scheme Name<br>POST MATRIC SCHOLARSHIP SCHEMES MINORITIES CS   |  |         |
|  | Complaint Description<br>Sir, I have applied for post matric scholarship for minority for the year 2016-17, i have no<br>long for a response, please ccheck the status of my application and inform me of next ste<br>look forward to hearing from you soon, sincerely Aboobacker Munawir<br>Reply | yet received any further information regarding my application . I have been waiting so<br>ps to process my application. I appreciate your immediate attention to this matter and i |         |
|  |  |  |         |
|  |  | Reply  |         |



٠

Status of complaint registered can be done through the home page of NSP portal by accessing <u>http://www.scholarships.gov.in</u> URL.

#### • Click on "Complaints Tab – View Complaint Status" on Home Page.





Student needs to enter their **Registration/** Application ID

Click **"View Complaint Status"** button to check.

Complaint status gets displayed.

| ■ View Application Stat | us  |
|-------------------------|---|
|                         | Enter Application/Institute ID/Mobile No(For Un-Registered Applicants/Institutes) |
|                         | KL201617001717523   |
|                         |   |
|                         |   |
|                         | ✓ View Complaint Status   |
|                         |   |
|                         |   |
|                         |   |

| COMPLAINT - 1 |                     | COMPLAINT STATUS - RESOLVED                           |
|---------------|---------------------|---|
| NAME          | COMPLAINT DATE      | REPLY FOR THE COMPLAINT                               |
| MAHAROOF      | 24-08-2016 11:51 AM | contact your school/institute/college in this regard. |

# **Contact Details**

Applicants can use the Complaint Module on the website to register their complaints. Alternatively, they can contact the Help Desk for resolution of the technical problems.

## Call center number: 0120 - 6619540 Contact E-Mail : helpdesk.nsp@gov.in

# Thank you

