


**TENDER  
FOR  
PROVIDING MANPOWER SERVICES**

AT

DIRECTOR GENERAL SCHOOL EDUCATION, PUNJAB, MOHALI  
PUNJAB SCHOOL EDUCATION BOARD COMPLEX, BLOCK-E, 5TH  
FLOOR, PHASE-8, MOHALI (PUNJAB)  
PHONE NO. 0172-5212313

Tender No. DGSE/2015-16/07

Dated: 11-01-16

  
Add. State Project Director 11/1/16  
Shiksha Abhiyan Authority  
Punjab

## INTRODUCTION

The prospective tenderer have the option to download the tender document from [www.ssapunjab.org](http://www.ssapunjab.org) and/or [www.etender.punjabgovt.gov.in](http://www.etender.punjabgovt.gov.in), They have to pay of Rs. 1000/- (One Thousand only) non refundable as cost of tender form and Earnest Money deposit of Rs. 5,35,000/- (Five Lakh Thirty Five Thousand only) by online payment, RTGS/NEFT/Credit & Debit Card/Internet Banking and processing fees of Rs. 3015/- (Rupees Three Thousand Fifteen only) of Punjab Infotech Ltd. Chandigarh through online. Payment through demand draft or any other mode is not acceptable.

If cost of the tender document & Earnest Money deposit are not paid, bid will be rejected out rightly.

Aspiring bidders who have not obtained the USER ID & Password for participating in E-tendering may obtain the same by registering in e-procurement portal <http://etender.punjabgovt.gov.in>). The bidders once registered on above portal can participate in the tender for providing Manpower services.

You may contact for any query/problem relating to e-tendering Ph. No. 0172-3934665, 0172-3934667(Tele Fax), 9257209340, 8054628821 or visit the office of Punjab Infotech (e-Procurement Helpdesk), SCO-101, Second Floor, Sector-47/C, Chandigarh.

Instruction for e-tendering for Bidders/Vendors is attached as **Annexure 'C'**.

## **Tender for Providing Manpower Services**

Online tenders, in two-bid (Pre-Qualification & Commercial), are invited from reputed, leading and resourceful registered/licensed firms, having at least 3 years experience in the area for providing the Manpower services. Interested agencies may either download the tender document from [www.ssapunjab.org](http://www.ssapunjab.org) or [www.etender.punjabgovt.gov.in](http://www.etender.punjabgovt.gov.in). The schedule as per given below:-

1. Sale of Tender Document : 11th Jan, 2016 w.e.f. 1000 hrs.
2. Pre-Bid Meeting : 15th Jan, 2016 at 1400 hrs. at O/o  
DGSE, Conference Hall
3. Submission of Bid : 22nd Jan, 2016 upto 1500 hrs.
4. Opening of Pre-Qualification Bid : 25th Jan, 2016 at 1100 hrs.
5. Opening of Commercial Bid : 27th Jan, 2016 at 1500 hrs.
6. Tender Fee (Non-Refundable) : Rs. 1000/- (Rs. One Thousand only) by  
online payment, RTGS/NEFT/Credit &  
Debit Card/Internet Banking.
7. Earnest Money Deposit : Rs. 5,35,000/- (Rupees Five Lakh Thrity  
Five Thousand only) by online  
payment, RTGS / NEFT / Credit & Debit  
Card / Internet Banking.

**1. Mode of Submission of Bid**

- 1.1 Tender Fee Rs. 1000/- (Rupees One Thousand only) and Earnest Money Deposit (EMD) Rs. 5,35,000/- (Rupees Five Lakh Thirty Five Thousand only) have submitted by online mode only.
- 1.2 The Pre- Qualification & Commercial Bid should be filled in excel sheet (downloaded from the etender site only) and submitted through E-Tender mode only. E-Tender site is [www.etender.punjabgovt.gov.in](http://www.etender.punjabgovt.gov.in)
- 1.3 The bid documents must be signed by the authorized signatory of the company (with company seal) as proof of acceptance of the Terms & conditions contained therein.
- 1.4 The scanned copies of required documents for Pre-Qualification as per Annexure 'A' should be submitted by online.
- 1.5 Interested bidders may attend the Pre-Bid meeting as per the schedule for clarifications, if any.
- 1.6 Interested bidders may attend bid opening as per the schedule. Commercial bids of only pre-qualified bidders shall be opened.

**Note:** Bidders are advised to ensure that they meet/fulfil all the criteria laid in the tender document before submitting the bid. Bidders are free to visit SSA, Punjab website.

**2. Instruction of Bidders**

- 2.1 Offers received through hardcopies shall be rejected out rightly. In case the specified date for the submission of offers is declared as a closed holiday for offices including that of in Mohali, the bid-closing deadline shall automatically stand extended to the next working day up to the same time.
- 2.2 In case bidder submits any forged/irrelevant/misleading documents or information, the bid will be rejected and EMD forfeited.
- 2.3 If the bidder seeks to withdraw or amend the bid at any stage, till finalization of the contract, the Earnest Money Deposit (EMD) is liable to be forfeited and bid is liable to be rejected.
- 2.4 Any attempt of canvassing on the part of the bidder, directly or indirectly, after submission of tender to influence the authority to whom he has submitted the tender or authority who is competent to finally accept it or any endeavour to secure any

interest for an actual or prospective bidder or to influence by any means such tenders are liable to be rejected.

- 2.5 Deviations from instructions to bidders or other Terms & Conditions will not be acceptable and bid is liable to be rejected.
- 2.6 O/o DGSE, Punjab reserves the right to accept/reject any or all the offers/extend the date for submitted of bid/opening of the bids/cancel the whole tender proceedings without assigning any reason whatsoever. The right of selection rests absolutely with O/o DGSE, Punjab and its decision in this regard shall be final and binding on the bidders.
- 2.7 O/o DGSE, Punjab reserves the right to cancel/postpone the date of submission and or opening of the tenders.
- 2.8 The bid validity for acceptance shall be for 90 days from the date of opening of bid.
- 2.9 The rates must be quoted exactly in the Performa provided in excel sheet only herewith (**Annexure 'B'**). The rates should be in Indian Rupees both in figure and words. In case of any discrepancy between rates mentioned in figures and words, the later (i.e. in words) shall prevail.
- 2.10 The amendment, if any, will be notified by on website [www.ssapunjab.org](http://www.ssapunjab.org) or [www.etender.punjabgovt.gov.in](http://www.etender.punjabgovt.gov.in)".

3. **Eligibility Criteria:** The bidders must meet the following eligibility criteria:

- 3.1 Must have at least three financial years experience in providing services to large reputed organization in Govt./Semi Govt.
- 3.2 Must have minimum Annual Turnover of Rs. 2.50 Crore (Rupees Two Crore Fifty Lakh only) for the last consecutive three years. (2012-13 to 2014-15) in the field to providing Manpower. Audited Statement of Accounts and Balance sheet to be submitted as documentary proof. In case the balance sheet is combined for different operations of the bidder, certificates from the Chartered Accountant should be enclosed indicating the yearly turnover for providing Manpower services.
- 3.3 Experience of having successfully completed similar works as below during last three financial year:-
  - a) Three similar completed works, each costing not less than the amount equal to 40% of the estimated cost.

OR

- b) Two similar completed works, each costing not less than the amount equal to 50% of the estimated cost.

OR

- c) One similar completed work costing not less than the amount equal to 80% of the estimated cost.

- Note:** a) Estimated cost of work for this tender is approx. 2,67,33,405/- p.a.  
b) The similar nature of the work shall mean providing Manpower services to any Govt./Semi Govt.

- 3.4 Must be registered with Service Tax and other required authorities/departments like ESIC, PF Commissioner, Service Tax, Registrar of Companies etc.
- 3.5 L-1 Bidder must obtain valid labour license, as per statutory norms, issued by Regional Labour Commissioner (Punjab) within 15 days from the agreement.
- 3.6 The bidder should be an income tax assessee and should have filed IT returns for the last three financial years.

**Note: Attested Documentary proof in support of each of the above relevant pre-qualification criteria should be submitted by online with the pre-qualification bid, failing which the bid shall be summarily rejected. O/o DGSE, Punjab reserves the right to verify the credentials of bidders.**

4) **Award of Contract**

- 4.1 Mere fulfilling the pre-qualification criteria does not entitle the bidder for further evaluation. O/o DGSE, Punjab reserves the right to thoroughly verify their credentials from the agencies for which the bidder rendered or currently rendering similar services. The feedback from such agencies shall be a major criteria in the pre-qualification evaluation process. The decision of O/o DGSE, Punjab on pre-qualification shall be final and binding on the bidders.
- 4.2 The commercial bid for providing Manpower services shall be evaluated for determining the L-1 for the respective work.
- 4.3 The relative position of the bidders for award of contract for manpower services shall be determined based on the lowest Grand total amount calculated on basis of

percentage of services charges on applicable minimum wages. In case more than one bidder quote lowest service charges, the bidder with the highest average annual turnover for the last 3 years shall be awarded the contract. For this purpose, the turnover in respect of providing Manpower services shall be counted.

- 4.4 The contractor shall not assign or transfer the rights and responsibilities assigned to him to any other person or entity or sub-contract his services in any way to others.

**5. Scope of work for Manpower**

- 5.1 The manpower to be deployed shall be as per requirement. The number of staff to be deployed may be increased or decreased, at the discretion of the O/o DGSE, Punjab.
- 5.2 Supervisor who will be responsible for scheduling the daily/weekly and monthly activities and all necessary co-ordination with O/o DGSE, Punjab and contractor.
- 5.3 All deployed staff at O/o DGSE, Punjab will wear clean uniform and display their photo identify cards (issued by the contractor) prominently.

**6. Requirement of Manpower**

**Head Quarter, Mohali**

Sr No.	Name of Manpower	Sarva Shiksha Abhiyan, Pb.	Mid-Day-Meal	Rashtriya Madhmik Shiksha Abhiyan, Pb.	PICTES	P.E.D.B	Total
1.	Accountant-cum-Cashier	-	-	02	01	00	03
2.	Data Entry Operator	17	03	08	01	00	29
3.	Sweeper-cum-Peon	22	02	06	02	01	33
4.	Peon-cum-Mailer	02	00	00	00	00	02
0	Security Guard	03	-	01	-	-	04
6.	Receptionist	01	-	01	-	-	02
7.	Driver	01	-	-	01	-	02

**Districts of Punjab**

Sr No.	Name of Manpower	Sarva Shiksha Abhiyan, Pb.	Mid-Day-Meal	Rashtriya Madhmik Shiksha Abhiyan, Pb.	PICTES	P.E.D.B	Total
1.	Data Entry Operator	00	22	00	00	00	22
2.	Sweeper-cum-Peon	22	00	00	00	00	22
3.	Security Guard	22	00	00	00	00	22

**Note:** The number of manpower indicated above is tentative. The number of staff may be increased or decreased, at the discretion of the O/o DGSE, Punjab on requirement basis.

**7. Duration, Termination & Penalty**

- 7.1 The contract shall be for a period of 12 (twelve) months and it may be extended on such terms and conditions are mutually agreed upon, depending upon the performance and requirement.
- 7.2 The contract can be terminated on one months notice by the O/o DGSE, Punjab.
- 7.3 If the contractor does not complete the work or deserts the work, the O/o DGSE, Punjab is at liberty to get the work done from any other agency as deemed fit and difference in expenditure will be recovered from the contractor.
- 7.4 The Contractor shall maintain good standard of services as indicated. The performance of the contractor will be reviewed on monthly basis and in case the services are not found up to the mark, the DGSE, Punjab shall have absolute rights and powers for the revocation of the Performance Guarantee, contract may be terminated without any notice.
- 7.5 The penalty for non-commencement of work up to and including seven days after the date of start of work mentioned in the letter issued for the allotment of the said work shall be one percent per day. The authorities condoning the delay may reduce or remit penalty so imposed, in writing.
- 7.6 If any staff is found missing form duty without permission from O/o DGSE, Punjab the penalty @ 2 times the daily wages shall be levied on the contractor. Proper attendance records of staff should be maintained by supervisor. The attendance register should be got verified from O/o DGSE, Punjab authorized Officer on weekly basis.
- 7.7 The contractor shall keep the O/o DGSE, Punjab indemnified against all the losses caused to the office property by way of theft, mishandling or otherwise and the claims whatsoever in respect of the employees deployed by the Contractor. In case any employee of the Contractor so deployed enters in dispute of any nature whatsoever, it



will be the sole responsibility of the Contractor concerned to contest the same. In case O/o DGSE, Punjab is also made a party and is supposed to contest the case, the costs if any of the actual expenses incurred by office towards counsel fee and other expenses incurred by office towards counsel fee and other expenses shall be borne by the Contractor in advance on demand. Further, the Contractor shall ensure that no financial or any other legal liability comes on the O/o DGSE, Punjab in this respect of any nature of whatsoever for the act done by the person of the Contractor/second party and shall keep the office indemnified in this respect.

- 7.8 The decision of the O/o DGSE, Punjab with regard to the determining of quality of work / services done by the Contractor shall be final and acceptable to the Contractor. The Contractor shall therefore rectify the defect so pointed out without any extra payment. The O/o DGSE, Punjab shall also reserve the rights to get the work / services (so rejected done) replaced at his own level at the risk and costs of the Contractor, after giving him a notice in writing and the expenditure incurred on this account shall be recovered from the bills of the Contractor or any other outstanding dues or the revocation of any or all parts of the Performance Guarantee.
- 7.9 The Contractor shall be responsible for fulfilling all of his obligations towards the persons deployed under laws namely Maternity Act Benefits, Shops and Establishment Act etc as applicable and amended from time to time.
- 7.10 The contract may be terminated on any of the following contingencies:-
- 7.10.1 A notice at any time during the tenure of contract, if services rendered by the Contractor are not found satisfactory and in conformity with the General norms and the standards prescribed for the service; or
  - 7.10.2 For committing breach of any of the terms and conditions of the contract by the Contractor; or
  - 7.10.3 On assigning the Contract or any part thereof or any benefit or interest therein or there under by the Contractor to any third person or sub letting whole or part of the Contract to any third person; or
  - 7.10.4 On Contractor being declared insolvent by competent Court of law.

7.10.5 During the notice period of termination of the Contract in the situation contemplated above, the Contractor shall keep on discharging his duties as before till the expiry of notice period. It shall be the duty of the Contractor to remove all the persons deployed by him on the termination of the Contract on any grounds whatsoever and ensure that no person create any disruption / hindrance / problems of any nature to the O/o DGSE, Punjab.

**8. Billing & Statutory Obligations**

8.1 The Contractor will prepare monthly bill for the service rendered, which will be paid within 7 days preferably after deduction of tax, service or local charges (if any) by the O/o DGSE, Punjab and the payment will be made for the following month against the printed bill signed under the Rubber stamp raised by Contractor.

8.2 O/o DGSE, Punjab shall pay on monthly basis or as may be agreed upon from time to time for the services that may be rendered by the Contractor to O/o DGSE, Punjab to its fullest satisfaction. The monthly bills are invariably to be accompanied by:

8.2.1 Copy of attendance records maintained at the O/o DGSE, Punjab authorized Officer duly verified.

8.2.2. Wage bill/Salary register duly signed by each staff, mentioning name, Basic pay, ESI, EPF, PF-Account No., Total deduction and Net Pay.

8.2.3. The Contractor will submit the salary receipts for all the personnel to O/o DGSE, Punjab.

8.2.4. A Compliance certificate for discharging all statutory liabilities related to ESI, EPF & Service Tax and under the provision of Labour Laws is also required to be furnished.

8.2.5. The contractor should submit a copy of ECR and copy of annual returns (Form 3A and 6A) furnished to EPF & ESI authorities containing individual details of PF & ESI contributions. The documents are to be certified / signed by authorized person of the Contractor. If it is found that the contractor has not

discharged the statutory obligations, O/o DGSE, Punjab shall be at liberty to deduct such sums/dues from the bills and pay to the respective authorities.

8.2.6. The Contractor should submit a copy of challan as proof of deposit of PF, ESI and Service Tax for the relevant month.

8.2.7. The Contractor shall ensure that all the employees get minimum wages and other benefits as are admissible under various labour laws. The Contractor shall provide full information, in respect of the wages etc paid to the employees so deployed in conformity with the provisions of the Contractor, Labour (Regulations and Abolition) Act 1970 and Rules 1971, to Director General School Education, Punjab.

8.2.8. The Contractor should have his/her own EPF No. allotted by the RPF Office. The Contractor will take necessary action at his level as per the Employees Provident Funds and Miscellaneous Provisions Act 1952 amended from time to time and will furnish the EPF No. and proof of deposit of the EPF contributions in respect of all the employees directly or indirectly engaged by him relating to services to be provided, to the O/o DGSE, Punjab. Further, in case of any default or liability, which may arise to the O/o DGSE, Punjab, on this account, O/o DGSE, Punjab will be at liberty to deduct such amounts from the Contractor payments or from Performance Guarantee or any dues.

8.2.9. Any obligation and formalities which are required to be fulfilled under the contract labour (Regulation & Abolition Act 1970) as amended from time to time or any other Act for the purposes of entering into and execution of this Contract shall be carried out by the Contractor at his own expenses etc. and the Contractor shall report the compliance thereof to the O/o Director General School Education, Punjab. The Contractor shall be solely liable for any violation of provisions of the said Act or any other Act.

8.3 O/o DGSE, Punjab shall pay applicable minimum wages prescribed & revised from time to time and the statutory payments of PF & ESI at the prescribed rates. The selected contractor shall raise the bill at the minimum wages applicable for the billing

period, supported by the relevant Govt. notification and proof of disbursement. TDS as applicable shall be deducted from the bills of the agency.

- 8.4 The Contractor shall not increase any amount on any ground except in case of increase in minimum wages fixed by the office of Deputy Commissioner, Mohali whatsoever during the period of this contract.

**9. Other Conditions of Contract**

- 9.1 The applicant must not have been at any time declared as insolvent or black-listed or convicted for any offence by any Authority or have any pending disputes / litigation against him. O/o DGSE, Punjab reserves the right to verify the credentials of the bidder.
- 9.2 The successful bidder will be required to furnish a Performance Guarantee @ 10% of total estimated annual cost of work in the shape of Demand Draft/Bank Guarantee/FDR with in 7 days from signing of Agreement. The said Performance Guarantee shall be refunded after the completion / termination of the contract.
- 9.3 The Manpower staff deployed should be in proper and neat uniform, right from the day one of their operations and submit Police verification reports in respect of the staff deployed at the time of initial deployment at O/o DGSE, Punjab and from time to time.
- 9.4 The Contractor's employees will be allowed entry into the specified areas of the premises of O/o DGSE, Punjab with the specific permission of the Head of Administration or any other Officer authorized in this behalf with valid photo identity card issued by the Contractor and displayed prominently.
- 9.5 The Contractor and all his employees shall at all times during the continuance of the contract, obey and observe all the directions and instructions which may be given by the designated officer of O/o DGSE, Punjab concerning any aspect of Manpower services.

- 9.6 All the staff deployed shall be employees of the contractor. O/o DGSE, Punjab shall not have any direct relation to the staff deployed other than performance of manpower services and they shall not have any claim on regularization of their services.
- 9.7 The Contractor shall deploy the required personnel to provide the said service and immediately communicate the names, residential address, age etc of the persons as and when deployed or changed from time to time.
- 9.8 The DGSE, Punjab or any other person so authorized by him for the purposes shall be at liberty to carry out any surprise check on the work of the persons so deployed by the Contractor in order to ensure that the required numbers of persons are deployed and that they are doing their duties properly.
- 9.9 The Contractor carry out the directions/instructions given to him by the O/o DGSE, Punjab or any Officer authorized to do so by time to time.
- 9.10 In case, any of the persons so deployed by the contractor, if his work and conduct is not satisfactory or perform his duties negligently or indulges in any unlawful activity and riots, the contractor shall take suitable action against such employees on the report of O/o DGSE, Punjab.
- 9.11 In case of any complaint / defect pointed out by the competent authorities the contractor shall immediately replace the particular person so deployed without further arguments.
- 9.12 The O/o DGSE, Punjab party shall have further right to adjust or readjust or deduct any of the amount aforesaid from the payment to be made to the Contractor under this Contract or out of the security deposits of the Contractor.

**10. Arbitration**

- 10.1 All disputes, differences, claims and demands arising under or pursuant to or touching the contract shall be referred by the Director General School Education, Punjab who shall be the sole arbitrator. The award of the sole arbitrator shall be final and binding on both the parties under the provisions of the Arbitration and Conciliation Act, 1996 or by statutory modification re-enactment thereof for the time being in force. Such arbitration shall be held at SAS Nagar.

10.2 In all matters and disputes arising hereunder the appropriate Courts at SAS Nagar shall have jurisdiction to entertain and try them.

10.3 In the event of exigencies arising during the death insolvency of the Contractor or any other reasons or circumstances liability thereof the Contractor shall be borne by the following on such terms and conditions as the Director General School Education may further think proper in public interest or revoke the contract namely :

10.3.1 Legal heirs in case of sole proprietors.

10.3.2 The next partner in the case of company or firm otherwise institute shall reserve the rights to settle the matter accordingly to the circumstances of the case as he may think proper.

#### 11. Declaration

11.1 I/we have meticulously gone through the contents of this tender and accept the same.

11.2 I/we understand that if at a later stage it is detected that the information furnished by me/us is false, the tender is liable to be rejected and EMD forfeited.

11.3 I/we agree that the decision of O/o DGSE, Punjab in selection of bidders will be final and binding on me/us.

11.4 All the information furnished in the bid is correct to the best my / our knowledge.

11.5 I/we also agree that I/we have no objection if enquiries are made about the works listed or any other enquiry on the information furnished in the accompanying sheets.

Place:

Date:

SIGNATURE & SEAL

**Annexure "A"**

**CHECKLIST FOR PRE-QUALIFICATION**

Sr. No.	Eligibility Criteria	Upload/Not Upload	Write Page No.
1.	Must have at least three financial years experience in providing Manpower services to large reputed organization in Govt./Semi Govt. Documentary proof must be uploaded. (As per clause no. 3.1)		
2.	Must have minimum Annual Turnover of Rs. 2.50 Crore (Rupees Two Crore Fifty Lakh only) for the last consecutive 3 years. (2012-13 to 2014-15) in the field to providing Manpower and Housekeeping. Audited Statement of Accounts and Balance sheet to be submitted as documentary proof. In case the balance sheet is combined for different operations of the bidder, certificates from the Chartered Accountant should be enclosed indicating the yearly turnover for providing Manpower services. Documentary proof must be uploaded. (As per clause no. 3.2)		
3.	Experience of having successfully completed similar works as below during last three financial years:- a) Three similar completed works, each costing not less than the amount equal to 40% of the estimated cost. Or b) Two similar completed works, each costing not less than the amount equal to 50% of the estimated cost. Or c) One similar completed work costing not less than the amount equal to 80% of the estimated cost. Documentary proof must be uploaded. (As per clause no. 3.3)		
4.	Must be registered with Service Tax and other required authorities / departments like ESIC, PF Commissioner, Registrar of Companies etc. Documentary proof must be uploaded. (As per clause no. 3.4)		
	4.1 Registered with PF		
	4.2 Registered with ESIC		
	4.3 Registered with Registrar of Companies		
	4.4 Registered with Service Tax		
5.	The bidder should be an income tax assessee and should have filed IT returns for the last three financial years. Documentary proof must be uploaded. (As per clause no. 3.6)		

**Annexure "B"**

**COMMERCIAL BID**

Required Manpower	Name of Manpower	No. of Manpower	Basic	Amount Worked on Basic X No. of Manpower (3X4)	Skill Allowance	Arduous Duty Allowance	Uniform Allowance	Washing Allowance	Gross Salary (4+6+7+8 +9)	Total Amount (3X10)	Service Charges (On Basic) quoted by bidder		Grand Total Amount (11+13)
											Percentage	Amount worked on Basic rates	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
Head Office, Mohali	Accountant- cum-Cashier	3	10348	31044	900	0	0	0	11248	33744.00	0	0.00	33744.00
	Date Entry Operator	29	10348	300092	900	0	0	0	11248	326192.00	0	0.00	326192.00
	Sweeper-cum- Peon	33	7648	252384	0	0	0	0	7648	252384.00	0	0.00	252384.00
	Peon-cum- Mailer	2	7648	15296	0	0	0	0	7648	15296.00	0	0.00	15296.00
	Security Guard	4	8525	34100	0	0	300	200	9025	36100.00	0	0.00	36100.00
	Receptionist	2	8848	17696	0	0	0	0	8848	17696.00	0	0.00	17696.00
	Driver	2	8525	17050	0	1000	300	200	10025	20050.00	0	0.00	20050.00
District	Date Entry Operator	22	10348	227656	500	0	0	0	10848	238656.00	0	0.00	238656.00
	Sweeper-cum- Peon	22	7648	168256	0	0	0	0	7648	168256.00	0	0.00	168256.00
	Security Guard	22	8525	187550	0	0	300	200	9025	198550.00	0	0.00	198550.00
<b>Total</b>		<b>141</b>		<b>1251124</b>					<b>93211.00</b>	<b>1306924.00</b>		<b>0.00</b>	<b>1306924.00</b>



**Important Note:** The Bidder will quote the rates in excel sheet only and download from E-tender site [www.etender.punjabgovt.gov.in](http://www.etender.punjabgovt.gov.in). If the rate quoted on above sheet, shall be rejected out rightly




- Statutory Liabilities (like ESI, PF, Gratuity, Bonus and Services tax will be paid extra @ prevailing rates.
- L-1 must be treated on the basis of Grand Total Amount.





**Annexure 'C'**

**INSTRUCTIONS FOR e-TENDERING (BIDDERS / VENDORS)**

Sr. No.	Title	Description																														
1	Punjab e-Tendering Website	<a href="http://etender.punjabgovt.gov.in">http://etender.punjabgovt.gov.in</a>																														
2	View and print Tender Documents Free of cost	To Download/ View the tender notifications and corrigendum follow the steps given below: a) Click on "TENDER SEARCH" after opening the e-Procurement website. b) Provide all or any one of the options like "Tender Number", "Region", "Estimated Cost", "Request Dates (from and to)", "Tender Submission date" or "any key words from Tender Description" c) Click "Submit" to view the results. A list of tenders will appear on the screen. d) Click on  to view. e) Click  to print.																														
3	Digital Signatures	The user must be in possession of a valid Digital Signature Certificates (DSC) which may be procured from any of the authorized Certifying Authority (CA), such as; e-mudhra, N-code, Sify etc. In case of any problem in compatibility of DSCs, e-Procurement helpdesk may be contacted.																														
4	e-Payment Options and procedure	<p>Following options are available for making e-Payment:</p> <table border="1"> <thead> <tr> <th>Mode of payment →</th> <th>IPG</th> <th>Net Banking</th> <th>OTC</th> <th>NEFT</th> </tr> </thead> <tbody> <tr> <td>Purpose &amp; Amount ↓</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Registration Fee Rs .00</td> <td>Yes</td> <td>Yes</td> <td>No</td> <td>No</td> </tr> <tr> <td>Tender Fee (differs for each tenders)</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> </tr> <tr> <td>Processing Fee (0.1 % of tender estimated value + service tax - Varies between Rs .00 to Rs .00) Rs .00 for tenders where estimated value is not known</td> <td>Yes</td> <td>Yes</td> <td>No</td> <td>No</td> </tr> <tr> <td>EMD (differs for each tenders)</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> <td>Yes</td> </tr> </tbody> </table> <p>Procedure for e-Payment through OTC /NEFT: a) Take a print of challan from the e-payment gateway. b) Pay the amount in your bank and collect the receipted copy duly stamped by the bank and note UTR Number.</p>	Mode of payment →	IPG	Net Banking	OTC	NEFT	Purpose & Amount ↓					Registration Fee Rs .00	Yes	Yes	No	No	Tender Fee (differs for each tenders)	Yes	Yes	Yes	Yes	Processing Fee (0.1 % of tender estimated value + service tax - Varies between Rs .00 to Rs .00) Rs .00 for tenders where estimated value is not known	Yes	Yes	No	No	EMD (differs for each tenders)	Yes	Yes	Yes	Yes
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EMD (differs for each tenders)	Yes	Yes	Yes	Yes																												

		c) Upload the scanned copy of challan and payment details including UTR Number in the e-tendering web site.
5	Registration	<p>Steps to be followed for registration of bidders:</p> <ol style="list-style-type: none"> <li>Click on "Register" and fill the online registration form.</li> <li>Pay the registration fee of Rs. ____ /- through e-Payment Gateway (IPG and Net Banking).</li> <li>Note the User ID and Password allotted by the system.</li> <li>Upload following documents in scanned format:- <ol style="list-style-type: none"> <li>Request on Company Letter Head</li> <li>PAN Card</li> <li>Enlistment certificate, if any.</li> <li>Registration Acknowledgement</li> </ol> </li> </ol> <p>After this the bidder will have to contact Punjab e-Procurement Helpdesk for the activation of his User ID.</p>
6	Login & Participation in the Tendering process	<p>Log in with your <b>User Id and Password</b> (which was allotted by the system after registration). For participating in the tendering process follow the instructions given below:</p> <ol style="list-style-type: none"> <li>Insert the PKI (which consists of your DSC) in your PC USB port (make sure that necessary driver software of PKI is installed in your system).</li> <li>To open the Microsoft Internet Explorer (from the Desktop of your computer) click on the Internet Explorer icon, or</li> <li>Go to Start &gt; Programs &gt; Internet Explorer.</li> <li>Type <a href="http://etender.punjabgovt.gov.in">etender.punjabgovt.gov.in</a> in the address bar, to access the Login Screen.</li> <li>Enter e-Procurement User Id and Password, click on "Go".</li> <li>Click on "Click here to login" for selecting the DSC.</li> <li>Select the Certificate and enter DSC Password.</li> <li>Re-enter the e-Procurement User Id &amp; Password.</li> <li>Select the Department (in this case Punjab Information &amp; Communications Technology Corporation Ltd.) from the drop box in whose tender you intend to participate.</li> </ol>
7	Online Query Resolution System/ Pre-bid meeting	Under the Department selected as explained at Sr. No. 6 above click on the tender, then take the email option and you will be able to upload your queries under the "Pre-bid meeting option".
8	Online Request for Tender Documents	<p>Steps to be followed for online request for tender:</p> <ol style="list-style-type: none"> <li>Click on "Un Applied" to view / apply for new tenders.</li> <li>Click on  for online request.</li> <li>Pay the Tender Fee and Processing Fee online.</li> <li>Click  to view the tender documents which are available in the user profile (<i>Tender document screen appears</i>).</li> <li>Click on "Click here to download" to download the documents on your desktop</li> </ol>
9	Other Department tenders	To apply for other Department tenders, Click on "Select Department" to switch over to other Department Tenders and repeat procedure given at Sr. no. 7 above.
10	Pay EMD and update details in the web site	<p>Steps to be followed for uploading supporting documents:</p> <ol style="list-style-type: none"> <li>From the  screen click on "Click here to enter EMD</li> </ol>

		<p>Details" (which is displayed in "Red color") to feed the EMD details and upload the scanned copy of challan with UTR Number in case payment is made through OTC or NEFT.</p> <p>b) When the user finishes with the payment of EMD, the "Red color" will automatically turn to "Black color".</p> <p>c) Click "Click here to Download Empty Document" and download the editable Technical/ Price bid documents and save the same without changing the "File Name" on your Desktop.</p> <p>d) The user may log off and fill up the editable documents off line in his own time.</p>
11	Upload files – Technical Sheet/ Price bid Sheets and attach documents to the tender	<p>a) From the  screen click on "Click here to Upload the Filled File" (which is displayed in "Red color")</p> <p>b) Select the filled file/ files which were saved in the same name.</p> <p>c) Click on "OK" to upload the filled Technical and Price bid documents to the tender. (Note that when the user uploads the filled Technical and Price Sheet, the "Red color" will automatically turn to "Black color" which reflects that user is ready for the final submission).</p> <p>d) Click "Click here to Attach the General Documents" to upload all the documents which are already saved in the vendor profile.</p> <p>e) Attach the required documents to the concerned tender from general document section to the tender document screen.</p>
12	To Submit the Tender	<p>a) Bids once submitted cannot be revised. Therefore, prior to submission, verify whether requisite documents have been attached and uploaded.</p> <p>b) Note down / take a print of "bid control number" once it is displayed on the screen.</p>
13	To view the tender opening process	<p>Tender opening event can be viewed online as per procedure given below:</p> <p>a) Log in with your User Id and Password (which was allotted by the system after registration).</p> <p>b) Select Department from "Select the Department" drop down box.</p> <p>c) Click on "OPENED". Click on the  icon to view bid documents of all bidders participating in the tendering process.</p>
14	e-Procurement Help Desk details	<p>a) Office Address: Punjab Infotech, (e-Procurement Helpdesk), S.C.O - 101, 2nd Floor, Sector – 47 C, Chandigarh.</p> <p>b) Visiting Hours: 8 AM to 8 PM (Monday to Sunday except Public Holidays)</p> <p>c) Contact Details:  Tel : 0172-3934665  Fax : 0172-3934667 (Fax)  Mobile : 09257209340, 08054628821</p> <p>d) E-mail : <a href="mailto:etender_helpdesk1@punjabinfotech.gov.in">etender_helpdesk1@punjabinfotech.gov.in</a></p>