

Response of department towards the clarification sought by the companies

Sr. No.	Company Name	Tender Doc (Section & Page)	Clause	Request	Response of Department
1	M/s Spectra Computech Ltd.	Page 5, Document control sheet, Point 13 & Page 9, General Bid Conditions, Point 5.0.3	The Bidder must submit Earnest Money Deposit (EMD) of Rs. 4 Lac (Rupees Four Lac only) through online mode only, failing which the bid will be rejected	Request you to consider our EMD & Tender cost, which we have already submitted.	Kindly refer to corrigendum
2	M/s Bharat IT Service Ltd.	Page no. 14, Point 12 under section 16.0.1 Pre Qualification Bid Cosnisting	The Bidder must have executed at least two similar projects worth Rupees one crore each for hardware supply & maintenance support in Govt. Sector/PSEs/Banks in the last three years	The Bidder must have executed worth Rupees One Crore for hardware supply or maintenance support in Govt. Sector/PSEs/Banks in the last three years	Kindly refer to corrigendum
3	Corporate Infotech Pvt. Ltd.			The Bidder must have executed worth Rupees One Crore for hardware supply or maintenance support in Govt. Sector/PSEs/Banks in the last three years in India or aoboad	Kindly refer to corrigendum
4	M/s Spectra Computech Ltd.	Page 21, Clause 25.0.18	The Selected Bidder shall be required to maintain a school engineer minimum ratio of 45:1 to achieve the SLA.	Kindly clarify if any dedicated resident engineer is required to be provided at schools.	No, engineer not to be provided at any school but engineers should be present in field to attend the calls in schools
5	M/s Spectra Computech Ltd.	Page 22, Delivery & Installation period, Point 28.0.1	60 days from the date of signing of the contract & site readiness. (As per Corrig.)	8 weeks from the date of signing of the contract.	As per RFP
6	M/s Spectra Computech Ltd.	Page 23, Schedule of Payment, Point 30.0, A	Payment will be released to the bidder on successful delivery, installation& commissioning of all items at all the locations. The successful bidder will get the three (3) copies of installation report duly signed & stamped from the respective head of the school and District Education Officer (S.E). One copy of report shall be submitted at School, one at DEO office and one at PICTES head office .Turnkey Hardware & Service Provider shall inform in writing about complete installation and commissioning. However, 20% of the total value of the contract will be deducted as security which will be released as under:-* 20% of the Security will be released in six equal half yearly instalments after deducting any penalty during the three (3) years on the basis of THSP performance. The first six monthly installments would be due after six months on successful delivery, installation& commissioning of all items at all the locations and final acceptance given by the PICTES.	Request to consider the payment terms as: For Products: 90% Payment will be released to the bidder on successful delivery, and balance 10% on installation& commissioning of all items at all the locations. For Services / Operations & Maintenance: Payment will be released in advance quarterly during the contract period.	As per RFP

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7	M/s Spectra Computech Ltd.	Page 23, Insurance, Point 32.0	The installed equipment under the contract shall be fully insured throughout the contract period of three (3) years by the bidder against loss, theft, fire, burglary or damage. In case of any loss, theft, fire, burglary or damage, THSP shall replace those items within 4 weeks after the receipt of FIR copy. After this penalty will be imposed as per SLA. PICTES will not provide Non-Traceable Reports (NTR) to THSP in case of any theft. However, the required assistance would be provided to the THSP in this regard.	Request to consider " In case of any loss, theft, fire, burglary or damage, THSP shall replace those items within 6-8 weeks after the receipt of FIR copy." Also PICTES should provide Non-Traceable Reports (NTR) to THSP in case of any theft.	As per RFP
8	New Generation Technology	Page No. 34, 1 KVA online UPS	BATTERY BRANDS- Reputed & Reliable brands like Exide, Panasonic, Rocket, Hitachi, Quanta, CSB, Base Terminal, Okaya, Luminous, Amaraja or same brand of UPS OEM.	This is with reference to your UPS tender, please add Hi Power Brand in Batteries make category as this Brand is approved by CPRI & DGS&D also, whereas none of other brands except Exide & Amaron(Quanta) are approved by DGS&D. rather some of them are no more existing now. Therefore Please add Hi Power make in batteries category.	Kindly refer to corrigendum
9	M/s Samsung Ltd.	First-Page-Out	As fast as 8 sec	As fast as 8.5 sec	As per RFP
		Std	8 MB	128 MB	
		Power Consumption	active: 450 watts ; standby: 1.4 watts;	700W(Active), 10W(Ready), 1.1W (Sleep)	